

**REGULAR MEETING OF THE  
RAN BOARD/CAL – ID COMMITTEE**

**Wednesday, March 4, 2015**

**2:00 P.M.**

**Kings County Administration Multi-Purpose Room  
1400 W. Lacey Blvd.  
Hanford, CA 93230**

1. **CALL TO ORDER**

Committee Chairperson – Joe Neves

2. **INTRODUCTIONS**

3. **UNSCHEDULED APPEARANCES**

Any person may directly address the Board at this time on any item on the agenda, or on any other items of interest to the public, that is within the subject matter jurisdiction of the Committee. Three (3) minutes are allowed for each item.

4. **GENERAL BUSINESS ITEMS:**

(a) Consider approving the minutes for the CAL-ID Committee meeting for March 5, 2014.

(b) Consider selecting a Chairperson as established by the Remote Access Network (RAN) Board Bylaws (Adopted on July 29, 2003).

(c) Consider selecting a Vice-Chair, as established by the Remote Access Network (RAN) Board Bylaws (Adopted on July 29, 2003).

(d) District Attorney's Office-Keith Fagundes/Karl Anderson  
Consider approving \$33,059 to assist in the purchase of the Intelligent Led Policing ILP Facial Recognition Solution software package to be utilized by County law enforcement agencies (Fund 4602, Account #82228000).

(e) Sheriff – David Robinson/Shawn McRae  
Consider approving the reimbursement of Sheriff Coroner's Mobile Fingerprint System not to exceed \$37,572 (Fund 4600, Account #82228000).

(f) Sheriff – David Robinson  
Consider approving reimbursement of Fingerprint Technician's Training for FY 2014-15 and approve reimbursement for additional training in FY 2015-16 not to exceed \$7,500 (Fund 4602, Account #82600010)

(g) Sheriff – David Robinson

Consider approving the renewal of a ten month fingerprint equipment maintenance agreement with Safran Morpho Trust USA not to exceed \$12,526 (Fund 4600, Account #82228000).

(h) Sheriff – David Robinson

Consider approving the renewal of a maintenance agreement through Sanfran Morpho Trust USA not to exceed \$28,206 for annual 9/5 coverage for the following law enforcement agency locations:

- City of Corcoran Police Department
  - Kings County Sheriff's Department
  - City of Avenal Police Department
  - City of Hanford Police Department
- (Fund 4602, Account#82228000)

(i) Sheriff – David Robinson/Dionna Hicks

Consider approving the Cal Auto Fingerprint ID Budget (Fund 4600)

(j) Sheriff – David Robinson/Dionna Hicks

Consider approving the Fingerprint ID \$1 DMV Budget (Fund 4602)

5. **OTHER BUSINESS**

6. **NEXT MEETING**

The next Regular CAL ID meeting is scheduled for Wednesday, March 2, 2016 at 2:00 p.m. in the Administration Multi-Purpose room.

7. **ADJOURN**

## CAL-ID MEETING

March 5, 2014

### Minutes

#### 1. CALL TO ORDER

The Regular meeting of the CAL-ID Remote Access Network (RAN) Board was called to order at 10:00 a.m. by Chairman Joe Neves at the Kings County Administration Multi-Purpose Room 1400 W. Lacey Blvd. Hanford, CA 93230.

RAN Board Members present: Joe Neves, Chairman; Carlos Mestas, Hanford Police Department, Dave Putnam for David Robinson, Kings County Sheriff's Department, Reuben Shortnacy, Corcoran Police Department; William Siegel, Mayor, City of Lemoore, Jack Amoroso, Avenal Police Department

RAN Board Members absent: Greg Strickland, District Attorney

Also present: Carrie Woolley, County Counsel, Steve Brum, Probation, Darrell Smith, Police Chief, Lemoore Police Department, Sheldon Sullivan, Kings County Information Technology, Karl Anderson, District Attorney, Anthony Loza, Rebecca Campbell and Angela Brasov, Kings County Administration.

#### 2. INTRODUCTIONS

All present were introduced.

#### 3. UNSCHEDULED APPEARANCES

None

#### 4. GENERAL BUSINESS ITEMS

- a. Consider approving the minutes for the CAL-ID Committee meeting for December 18, 2013.

**A motion was made by William Siegel to approve the minutes, seconded by Reuben Shortnacy. Approved unanimously as presented with Greg Strickland absent.**

- b. Administration – Consider selecting a Chairperson as established within the Remote Access Network (RAN) Board Bylaws (Adopted on July 29, 2003).

**Nominations were opened by Chairman Neves.**

**William Siegel nominated Joe Neves/2<sup>nd</sup> by Carlos Mestas. Nominations were closed and Chairman Neves was approved unanimously with Greg Strickland absent.**

Consider selecting a Vice-Chair, as established within the Remote Access Network(RAN) Board Bylaws (Adopted on July 29, 2003).

**Nominations were opened by Chairman Neves. Carlos Mestas nominated Reuben Shortnacy, Corcoran Police Department and seconded by William Siegel. Nominations were closed and Reuben Shortnacy was approved unanimously with Greg Strickland absent.**

d. Kings County Information Technology – Declare fingerprint and related peripheral equipment surplus and approve of its disposal through the County’s ewaste program.

Mark Dawson outlined the item stating the old equipment stored is no longer supported and can be utilized and stored at Lemoore Police Department for spare parts if needed, otherwise he requested the Board declare equipment surplus and dispose through the County’s ewaste program. At that time Parker Sever requested Hanford Police Department be included so the Board could declare outdated equipment stored at Hanford Police Department surplus so he would be able to dispose of it as ewaste.

**A motion was made by David Robinson to declare both property stored at Kings County and Hanford Police Department surplus and direct both agencies to dispose as ewaste, seconded by William Siegel. Motion carried unanimously.**

5. **OTHER BUSINESS:**

Reuben Shortnacy congratulated David Robinson on the \$20 million award to improve the Kings County Jail facilities.

No other business to report.

6. **NEXT MEETING**

*The next Regular CAL ID meeting is scheduled for Wednesday, March 5, 2014 at 2:00 p.m. in Administration Multi-Purpose room.*

8. **ADJOURN**

The meeting adjourned at 10:23 a.m.

Bylaws of the  
Kings County RAN Board

1. Name. The name of this organization shall be the "Kings County RAN (Remote Access Network) Board".
2. Purpose and Functions. The purpose of the RAN Board is to implement Vehicle Code section 9250.19 and Article 3.5 of Chapter 1 of Title 1 of Part 4 (commencing with Section 11112.1) of the Penal Code relating to the establishment, operation, maintenance and funding of local programs for automated mobile and fixed location fingerprint equipment, related infrastructure, live-scan technology, related telecommunications systems, and other law enforcement enhancement programs related to all of the above.
3. Membership. The RAN Board shall be composed of those persons set forth in Penal Code section 11112.4, subd. (b), as follows:
  - a. A member of the Kings County Board of Supervisors duly appointed by the Board of Supervisors.
  - b. The Kings County Sheriff.
  - c. The Kings County District Attorney.
  - d. The chief of police of the department having the largest number of sworn personnel within Kings County.
  - e. A second police chief selected by all other police chiefs within Kings County.
  - f. A mayor selected by the city selection committee established under Government Code section 50270.
  - g. An at-large member chosen by the other RAN Board members.
4. Officers. The following officers shall be elected from the regular membership of the RAN Board:
  - a. Chairperson. The Chairperson shall be responsible for the conduct of all meetings and the calling of special meetings and shall be the official representative of the RAN Board except when a representative is otherwise specifically designated.
  - b. Vice-Chairperson. The Vice-Chairperson shall serve in the absence of the Chairperson and shall succeed to the office of Chairperson if that office falls vacant before the term expires.

c. Temporary Chairperson. In the absence of the Chairperson and Vice-Chairperson, the membership may elect a temporary Chairperson to conduct a properly scheduled meeting.

d. Secretary. The Kings County Administrative Officer shall appoint a Secretary for the RAN Board. The Secretary shall maintain all records and conduct correspondence of the Board, prepare agendas, official documents and resolutions, and give notice of meetings.

5. Election of Officers. Election of officers shall be held at the regular meeting of the RAN Board in March of each year.

6. Voting: Participation.

a. Vote Required/Quorum. All RAN Board actions shall be by a majority vote of a quorum of the members. A quorum of the Board shall consist of a majority of the members.

b. Designees. Each of the Board Members described in Section 3, subsections (a) through (f) above may designate in advance in writing a person from his or her agency to attend a Board meeting or Board meetings in his or her absence. Any such person duly designated in writing may attend and participate in the meeting and vote in place of the absent member and shall be counted for the purposes of establishing a quorum.

7. Meetings

a. Place. Meetings of the RAN Board shall be held at the Kings County Government Center in Hanford unless unusual or special circumstances warrants a meeting elsewhere in the County.

b. Calling Meetings. The Board of Supervisors may call for special meetings to address specified issues. The Chairperson or any three members may call for special meetings.

c. Brown Act: Rules of Order. The RAN Board is subject to the provisions of the Brown Act related to the meeting of local agencies (Chapter 9, Section 54950, Part I, Division 2 of Title 5 of the Government Code). Meetings shall be conducted according to Roberts Rules of Order.

Adopted July 29, 2003

h/agree/ranbrd-bylaws.doc



# RAN BOARD/CAL-ID COMMITTEE

GOVERNMENT CENTER HANFORD, CALIFORNIA 93230 (559) 582-3211 EXT 2362

## AGENDA ITEM

March 4, 2015

**SUBMITTED BY:** District Attorney's Office – Karl Anderson, Chief D.A. Investigator

**SUBJECT:** AUTHORIZE THE PURCHASE OF INTELLIGENT LED POLICING (ILP)  
FACIAL RECOGNITION SOLUTION

**SUMMARY:**

**Overview:**

Intelligent-led-Policing (ILP) sold by Vigilant Solutions will provide Kings County Law Enforcement agencies with an in-field facial recognition system for the retrieval and transmittal of digital photographic images of persons who make contact with law enforcement in the field during traffic stops, DUI check points, or other encounters. ILP also has the capacity to interface with a companion solution that contains a license plate reader function. The total cost of the facial recognition portion is \$35,539.50. The Kings County Homeland Security Approval Authority approved \$2,480.50 towards the facial recognition portion of the project. It is requested the Kings County RAN board approve the allocation of the remaining amount of \$33,059. to purchase the facial recognition software.

**Recommendation:**

**Consider approving \$33,059 to assist in the purchase of the ILP software package to be utilized by County Law Enforcement Agencies.**

**Fiscal Impact:**

\$33,059.00 Fund 4602, Account #82228000.

**BACKGROUND:**

Kings County Law Enforcement agencies are working together to more effectively investigate and prosecute driving under the influence crimes and auto theft in King County. A software and hardware package has been identified that will aid local law enforcement in this endeavor. The solution is marketed as Intelligent-led-Policing (ILP) sold by Vigilant Solutions. This software and hardware package will allow access by all Kings County Peace Officers to an infield facial recognition system for retrieval and transmittal of digital photographic images of persons who are booked as a result of having been arrested or charged with a crime.

(Con't)

BOARD ACTION:

APPROVED AS RECOMMENDED: \_\_\_\_\_ OTHER: \_\_\_\_\_

I hereby certify that the above order was passed and adopted

on \_\_\_\_\_, 2015.

Angela Brasov, Clerk to the RAN Board

By \_\_\_\_\_, Deputy.

**March 4, 2015**

**AUTHORIZE THE PURCHASE OF INTELLIGENT LED POLICING (ILP) FACIAL RECOGNITION SOLUTION**

**PAGE 2 OF 2**

This solution will identify suspects in the field, on traffic stops, DUI check points and other law enforcement encounters. This software references digital photographs of suspect taken during the booking process for identification. The software and hardware package will also aid local Law Enforcement in identify, tracking and location vehicles suspected of driving under the influence.

Kings County receives an annual allocation through the Homeland Security Grant Program. Each year, the County is tasked with determining viable projects under the grant program that seek to enhance the County's prevention, planning, mitigation, response and recovery efforts for natural and man-made disasters. The Homeland Security Grant Program requires that a minimum of 25% of each year's allocation be allocated to projects that benefit law enforcement agencies.

The total project cost is \$133,221.75. The Kings County Homeland Security Approval Authority has approved \$100,162.75 which will pay for all of the hardware and a portion of the ILP software. In fiscal year 2013/2014, the Kings County Homeland Security Approval Authority allocated \$100,163 for law enforcement related projects. The Approval Authority voted unanimously on January 26th 2015 to support the purchase of the Intelligent-led-Policing (ILP) software and hardware solution. The Kings County Homeland Security Approval Authority funds will fully fund the cost of the license plate reader software, hardware, and analytics analysis of this data. However, the allocation is insufficient to also fund the entire cost of the facial recognition system.

The Kings County RAN board is being asked to purchase the facial recognition software at a cost of \$33,059.00. The total cost for this portion is \$35,539.50. This is a sole source purchase as the Vigilant ILP system is the only fully integrated system currently on the market that combines facial recognition, mobile access and also license plate reader hardware and software together.

Vigilant Solutions based in Livermore CA. Vigilant Solutions is a leading provider of advanced Solutions analytics solutions for law enforcement, advanced security and consumer behavior analysis applications. Furthermore, Vigilant Solutions specializes in diverse PC and DSP based applications of Advanced Solutions Analytics software and is an innovative developer of Solutions algorithm libraries and Solutions mining technologies.

Vigilant Solutions ILP program is the industry's first and only mobile and Smart Phone application. No other vendor has the products and resources that technically meet the type of standards required for such a solution. There is no other system currently available that offers facial recognition, LPR and mobile companion software equipment.

Vigilant Solutions is the exclusive software developer and manufacturer of similar systems used by agencies like: CA Highways Patrol, CO State Patrol, U.S. Military, SPAWAR Pacific, and many other Military and Law Enforcement Agencies. Every agency is satisfied with the fact that Vigilant Solutions is a sole source vendor.

If these funds are approved the entire project will be submitted to the Kings County Board of Supervisors for final approval.





NET 30 DAYS

4707 Northgate Blvd.  
 Sacramento, CA. 95834  
 Parts Dept. 916-646-6626  
 Service Dept 916-646-6636  
 Fax 916-646-6656

\*\* QUOTATION \*\*

Page 1

Ord # 01 32913  
 P/O # VIGILANT

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KINGS COUNTY SHERIFF DEPT  
 1400 WEST LACEY BLVD  
 HANFORD CA 93230

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KINGS COUNTY PUBLIC WORKS  
 11827 SOUTH 11TH AVENUE  
 HANFORD CA 93230

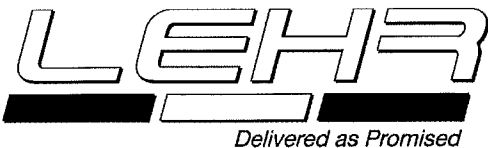
2/24/15  
 22:19:38  
 Expires  
 6/03/2015

Lin	Qty	Part Number	S Description	Wt.Each	Net	Value
001	1	VV VV-LEARN-H	DATA HOSTING		33060.0000	33060.00
			Facial Recognition and mobile companion Application			

1	33060.00					2479.50
TOTAL UNITS	PART TOTAL	CORE TOTAL	FREIGHT	HANDLING	OTHER	TAX
					RCVD. BY: _____ PAY THIS AMOUNT \$ 35539.50	

WWW.LEHRAUTO.COM

SALES@LEHRAUTO.COM



4707 Northgate Blvd.  
 Sacramento, CA. 95834  
 Parts Dept. 916-646-6626  
 Service Dept 916-646-6636  
 Fax 916-646-6656

\*\* QUOTATION \*\*  
 \*\*\* DUPLICATE \*\*\*  
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NET 30 DAYS

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KINGS COUNTY SHERIFF DEPT  
 1400 WEST LACEY BLVD  
 HANFORD CA 93230

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KINGS COUNTY PUBLIC WORKS  
 11827 SOUTH 11TH AVENUE  
 HANFORD CA 93230

2/24/15  
 22:17:28  
 Expires  
 5/05/2015

Lin	Qty	Part Number	S	Description	Wt.Each	Net	Value
001	1	VV VS-ILP-3M		ILP TIER 3		29330.0000	29330.00
002	1	VV SSUPLN-COM	F	SS&C LEARN		1240.0000	1240.00
003	7	VV SSUPSYS-COM		STARTUP COM		850.0000	5950.00
004	1	VV VSPTRNG	F	TRAINING VV		1200.0000	1200.00
008	1	MS TRAVEL	F	TRAVEL		1975.0000	1975.00
009	3	VV CDM-4-1123RE		4CAM MOBILE KIT		14700.0000	44100.00
010	13	VV VSBSCSVC-01	F	LPR SERV PACK		500.0000	6500.00
011	13	VV VSBSCSVC-01	P	LPR SERV PACK		500.0000	6500.00
012	1	VV VSR2-016MSTD		16MM MOBILITY		3200.0000	3200.00
013	7	LA L		LABOR CHARGE		650.0000	4550.00

22	91545.00		390.00			5747.25
TOTAL UNITS	PART TOTAL	CORE TOTAL	FREIGHT	HANDLING	OTHER	TAX

WWW.LEHRAUTO.COM

SALES@LEHRAUTO.COM

RCVD.  
 BY: \_\_\_\_\_

PAY THIS  
 AMOUNT

\$

97682.25

# RAN BOARD CAL ID COMMITTEE



AGENDA ITEM  
March 4, 2015

**SUBMITTED BY:** Sheriff - David Robinson/Shawn McRae  
**SUBJECT:** APPROVE REIMBURSEMENT OF SHERIFF CORONER'S MOBILE FINGERPRINT SYSTEM

**SUMMARY:**

**Overview:**

Coroner Shawn McRae will present to the board the use and benefits of the CLEW system.

**Recommendation:**

RAN Board approves reimbursement cost of the CLEW system in the amount of \$37,572.00.

**Fiscal Impact:**

Expenses associated with the purchase of the Sheriff Coroner's CLEW System in the amount of \$37,572.00 (Fund 4602, Account #82600010).

**BACKGROUND:**

The Sheriff Coroner's office utilizes the CLEW- (CDI LiveScan Enhanced Workstation) which is California DOJ certified as a mobile fingerprinting system. The system expands the Coroner's capabilities to transmit data from photos to either a laptop or desktop as well as capture fingerprints from a hand-held mobile fingerprint system for rapid identification.

**BOARD ACTION :**

APPROVED AS RECOMMENDED: \_\_\_\_\_ OTHER: \_\_\_\_\_

I hereby certify that the above order was passed and adopted  
on \_\_\_\_\_ 2015.

ANGELA BRASOV, Clerk to the RAN Board

By \_\_\_\_\_, Deputy.



Computer Deductions Inc.

# INVOICE

8680 Greenback Lane, Suite 210  
 Orangevale, California 95682  
 (916) 987-3600 Fax (916) 987-3609

The following number must appear on all related correspondence, shipping papers, and invoices:  
 Vendor Number: 31878  
 Invoice Number: KCSO-141024  
 Agency PO #: P150313 - 8/24/2014

To: Shawn McRae  
 Coroners Office  
 Kings County Sheriff's Office  
 1444 W. Lacey Blvd.  
 Hanford, CA 93230  
 (559) 582-3211 x2821  
Shawn.McRae@co.kings.ca.us

Per your request, CDI has delivered the following equipment providing the Kings County Coroners office with the new CDI CLEW livecan workstations.

Invoice DATE	REQUISITIONER	SHIP VIA	F.O.B. POINT	TERMS
10/24/2014	Shawn McRae	Ground	Delivery	NET 15

QTY	UNIT	DESCRIPTION	MSRP	KCSO Price	Est. Price
2	CDI-CLEW-SW	CDI CLEW Desktop/Laptop Workstation w/ Printer CDI Livecan Enhanced Workstation (CLEW) - Cal DOJ certified Corporate Livecan submission and retrieval workstation. Software Only version. Includes single CD/DVD RW for use on CLEW Workstation. Customer to supply Windows 7 32 or 64bit workstation. (Quad core Intel, 4gb mem, 800gb SATA, USB2, 1GB fire requirements) - 1yr manufacturer warranty	\$ 2,000.00	\$ 2,000.00	\$ 4,000.00
1	CDI-CLEW-9020	CDI Optiplex 9020 SFF desktop PC w/17-4770 (Quad Core HT, 3.40GHz Turbo, 8MB, w/ HD Graphics 4800, 8GB mem, 2.5 inch 600GB Solid State Hybrid Drive Raid-1, 22 Monitor - P2214H, Win 7 Pro 64-bit, 3X DVD+RW, Next Business Day Onsite Service After Remote Diagnosis 4 Year Extended	\$ 1,958.00	\$ 1,958.00	\$ 1,958.00
1	CDI-CLEW-6430	CDI Clew Ruggedized Laptop w 14" 1366x768 display, Win-7 Ultimate 64bit w/encryption, Intel i7-Dual core 2.93GHz, 4GB Mem, 7500b 7200rpm Hdd, DVD RW, 0gb, Wi-Fi, Bluetooth, USB 4.0, Fingerprint Smartcard / Contactless Smartcard Reader, 9 Call 97wait Mail, Post Installation, 6 Yr - Basic Hardware Services: NBD Onsite Service After Remote Diagnosis	\$ 3,461.00	\$ 3,461.00	\$ 3,461.00
1	CDI-CLEW-P2214H	2nd Monitor - Dell 22 Monitor - P2214H (480-ABMD)	\$ 170.00	\$ 170.00	\$ 170.00
3	CDI-CLEW-IB-WM	IB Watson Mini BDT51F Contact ID Flat USB2.0 Two Finger Scanner 8MP 44-1yr manufacturer warranty	\$ 341.00	\$ 341.00	\$ 1,023.00
1	CDI-DSLR-EOS70D	CDI Canon EOS70D DSLR 2 lens bundle -- EF-S 18-55mm US-4.5-5.6 IS STM and EF-S 55-250mm f/4-5.6 IS STM Lens, 32 GB SD Card, Camera Bag, EOS Digital Solution Disc and Software Instruction	\$ 1,896.00	\$ 1,896.00	\$ 1,896.00
1	CDI-CLEW-C746dln	CDI Lexmark 0746dln Color Laser Shippin printer, 600 card and std paper trays, Network Attached (10/100/1000) w/optional support	\$ 3,403.00	\$ 3,403.00	\$ 3,403.00
0	CDI-CLEW-WWS1001	WASP WWS1001 CONTACTLESS POCKET BARCODE SCANNER W/ USB CABLE (A871603) 1yr manufacturer warranty (410884917)	\$ 209.00	\$ 209.00	\$ -
2	CDI-CLEW-inst	CLEW system setup at installation location	\$ 1,000.00	\$ 1,000.00	\$ 2,000.00
10	CDI-CLEW-Sys	CLEW Software 6x9xHBD x 1yr remote maintenance (requires remote access to workstation for CDI Technicians)	\$ 1,500.00	\$ 1,500.00	\$ 15,000.00
20	CDI-PS1	CDI Professional Services - Interface to Customer SIRRON CHM Database (Direct DB access)	\$ 125.00	\$ 125.00	\$ 2,500.00
16	CDI-PS1	CDI Professional Services - Interface Cannon EOS70 to capture up to 3 facial photos and 3457 Data via VAPI connection	\$ 125.00	\$ 125.00	\$ 2,000.00
					\$ -
					\$ -
SUBTOTAL				\$ 37,411.00	
SALES TAX(7.6%)				\$ 1,193.33	
SHIPPING				\$ 90.00	
Multi-System Discount				\$ (1,122.33)	
Coroners Asso. Discount				-ING-	
TOTAL				\$ 37,672.00	

Special Instructions:

This is a full service, Turn Key Installation  
 All Equipment is provided with manufacturers hardware support as defined per Line Item  
 This PO includes 6 years of 6x9 CLEW application support from CDI  
 Since this invoice is for multiple CLEW systems, CDI has applied a Multi-System discount  
 20 hours of Customization to interface to existing SIRRON CHM Data Base Tables is included  
 System is customized by CDI at customer request to add Photo capture support for 3 Facial + SMT photos  
 See Attached page for all Serial Numbers  
 CDI-CLEW-WWS1001 no longer available, removed from configuration/delivery



Send all correspondence to:

Mr. Tom Cahaba  
 8680 Greenback Lane, Suite 210  
 Orangevale, California 95682  
 (916) 987-3600 Fax (916) 987-3606

*Thomas J. Cahaba*  
 Authorized by

10/25/2014  
 Date

Proprietary Information of Computer Deductions Inc.

82440502

R150310

Computer Deductions Inc.

QUOTE

8680 Greenback Lane, Suite 210
Orangevale, California 95662
(916) 987-3600 Fax (916) 987-3608

The following number must appear on all related correspondence, shipping papers, and invoices:
Quote Number: Q-KGSO-131220

To: Shawn McRae
Coroners Office
Kings County Sheriff's Office
1444 W. Lacey Blvd.
Hanford, CA 93230
(559)582-3211 x2821
shawn.mcrae@co.king.ca.us

Per your request, CDI is pleased to present the attached pricing below for providing the Kings County Coroners office with the new CDI CLEW Livescan workstation.

Table with 5 columns: Quote DATE, REQUISITIONER, SHIP VIA, F.O.B. POINT, TERMS. Values: 9/20/2014, Tom Edmonds, Ground, F.O.B. POINT, NET 30

Main itemized table with columns: QTY, UNIT, DESCRIPTION, MSRP, KCSO Price, Etc. Price. Includes items like CDI CLEW Desktop Workstation w/ Printer, Dell Optiplex 9020, Dell Optiplex Ruggedized Laptop, etc. Includes a summary section at the bottom with SUBTOTAL, SALES TAX, SHIPPING, Multi-System Discount, Coroners Asso. Discount, and TOTAL.

Special Instructions:

This is a full service, Turn Key Installation
All Equipment is provided with manufacturers hardware support as defined per Line Item
This quote is based on pre-negotiated pricing established with the Ca. Coroners Asso.
Since this quote is for multiple CLEW systems, CDI has included a Multi-System discount to this quote.
20 hours of Customization to interface to existing SIRON CEM Data Base Tables is Included
System is customized by CDI at customer request in to add Photo capture support for 3 Facial + SMT photos
Pricing is valid for 120 days



Send all correspondence to:
Mr. Tom Calabro
8680 Greenback Lane, Suite 210
Orangevale, California 95662
(916) 987-3600 Fax (916) 987-3608

Signature of Thomas J. Calabro
Authorized by
Date: 9/22/2014



Department of  
**General Services**  
BUILDING GREEN · BUYING GREEN · WORKING GREEN

**COMPUTER DEDUCTIONS INC - #31123**

<b>SUPPLIER PROFILE</b>	
Legal Business Name	COMPUTER DEDUCTIONS INC
Doing Business As	COMPUTER DEDUCTIONS INC
Address	8680 GREENBACK LN STE 210 ORANGEVALE, CA 95662
Phone	(916) 987-3600
FAX	(916) 987-3606
Email	<a href="mailto:cdi@cdi-hq.com">cdi@cdi-hq.com</a>
Web Page	<a href="http://www.cdi-hq.com">http://www.cdi-hq.com</a>
Business Types	Service
Service Areas	Alameda, Alpine, Amador, Butte, Calaveras, Colusa, Contra Costa, Del Norte, El Dorado, Fresno, Glenn, Humboldt, Imperial, Inyo, Kern, Kings, Lake, Lassen, Los Angeles, Madera, Marin, Mariposa, Mendocino, Merced, Modoc, Mono, Monterey, Napa, Nevada, Orange, Placer, Plumas, Riverside, Sacramento, San Benito, San Bernardino, San Diego, San Francisco, San Joaquin, San Luis Obispo, San Mateo, Santa Barbara, Santa Clara, Santa Cruz, Shasta, Sierra, Siskiyou, Solano, Sonoma, Stanislaus, Sutter, Tehama, Trinity, Tulare, Tuolumne, Ventura, Yolo, Yuba,
Keywords	IT CONSULTING, SYSTEM INTEGRATION, NETWORK DESIGN, SYSTEM DESIGN, APPLICATION DESIGN, MESSAGE SWITCH, AFIS, LIVESCAN, MOBILE ID, DATABASE DESIGN, ID CARD PRODUCTION, PHOTO SYSTEMS, JAIL MANAGEMENT,
Classifications	432115 - Computers 432116 - Computer accessories 432117 - Computer data input devices 432118 - Computer data input device accessories 432217 - Fixed network equipment and components 432226 - Network service equipment 432233 - Datacom and network connectivity installation devices and equipment 432326 - Industry specific software 432329 - Networking software 432330 - Operating environment software 531217 - Business cases 721516 - Specialized communication system services 811115 - Software or hardware engineering 811116 - Computer programmers 811117 - Management information systems MIS 811118 - System and system component administration services 811120 - Data services 811122 - Software maintenance and support 811123 - Computer hardware maintenance and support

**Active Certifications**

TYPE	STATUS	FROM	TO
SB	Approved	Nov 20, 2013	Nov 30, 2016

**Certification History**

TYPE	STATUS	FROM	TO
SB	Expired	Nov 12, 2012	Nov 30, 2013
SB	Expired	Nov 9, 2011	Nov 30, 2012
SB	Expired	Dec 28, 2010	Dec 31, 2011
SB	Expired	Oct 7, 2009	Oct 31, 2010
SB	Expired	Apr 18, 2008	Oct 31, 2009

SB	Expired	Apr 17, 2007	Apr 30, 2008
SB	Expired	Apr 28, 2006	Mar 31, 2007
SB	Expired	May 8, 2003	Apr 30, 2006
SB	Denied	Jan 31, 2003	Jan 31, 2003

<http://www.bidsync.com/DPXBisCA.SB?ac=supplierprofile&supplierid=1917706>

6/4/2014





# RAN BOARD/CAL-ID COMMITTEE

GOVERNMENT CENTER HANFORD, CALIFORNIA 93230 (559) 582-3211 EXT 2362



## AGENDA ITEM March 4, 2015

**SUBMITTED BY:** Sheriff - David Robinson  
**SUBJECT:** APPROVE REIMBURSEMENT OF FINGERPRINT TECHNICIAN'S TRAINING FY 2014-2015 AND APPROVE REIMBURSEMENT FOR ADDITIONAL TRAINING IN FY 2015-2016

### **SUMMARY:**

#### **Overview:**

Connie Flores, Fingerprint Technician, has attended the AFIS Internet User's Conference and Friction Ridge Examination for Tenprint Examiners which are required for International Association for Identification (IAI) certification.

#### **Recommendation:**

Consider approving the reimbursement of costs associated for the AFIS Internet User's Conference and the Friction Ridge Examination for Tenprint Examiners for Fiscal Year 2014-2015 in the amount of \$3,749.77 and also consider approving expenses associated with the Fingerprint Technician's training for the fiscal year 2015-2016 which will include: tuition/registration, travel (hotel/rental cars/airfare), per diem, and membership dues for training, courses and conference material related to job specifications.

#### **Fiscal Impact:**

Fingerprint Technician's training expenses up to \$7,500.00 from Fund 4602-82600010.

### **BACKGROUND:**

The mandatory courses and conferences for the Fingerprint Technician are:

1. FRICTION RIDGE EXAMINATION for TENPRINT EXAMINERS (24HRS)
2. ESSENTIAL RIDGEOLOGY CONCEPTS (40HRS)
3. 29<sup>TH</sup> ANNUAL AFIS INTERNET USER'S CONFERENCE

The courses and conferences are beneficial for the Fingerprint Technician to remain current on the procedures and techniques to accurately perform job duties and required for IAI Certification.

**BOARD ACTION:**

APPROVED AS RECOMMENDED: \_\_\_\_\_ OTHER: \_\_\_\_\_

I hereby certify that the above order was passed and adopted

on \_\_\_\_\_, 2015.

Angela Brasov, Clerk to the RAN Board

By \_\_\_\_\_, Deputy.

Listed below are Classes that are needed to stay current on the procedures and techniques needed to perform my job effectively. These classes are also needed to become IAI certified. Unfortunately, a majority of these classes are out of state. There are a few on occasion scheduled in California.

### **Mandatory Classes**

#### **\*Friction Ridge Examination for Tenprint Examiners 24 hrs. Tuition \$400**

Location: Los Angeles, CA Dates: 03-02-15 thru 03-04-15 (already enrolled)

#### **\*Essential Ridgeology Concepts 40hrs Tuition \$600**

Location: Nashville, TN Dates: 05-18-15 thru 05-22-15

Location: Alachua, FL Dates: 12-07-15 thru 12-11-15

Hotel Accommodations: prices range from \$80-\$189 per night.

Flights: \$550-\$600 Not including rental car.

### **\*Conferences**

29th Annual AFIS Internet User's Conference

Location: Manhattan Beach, Ca. Dates: August 30-September 2, 2015

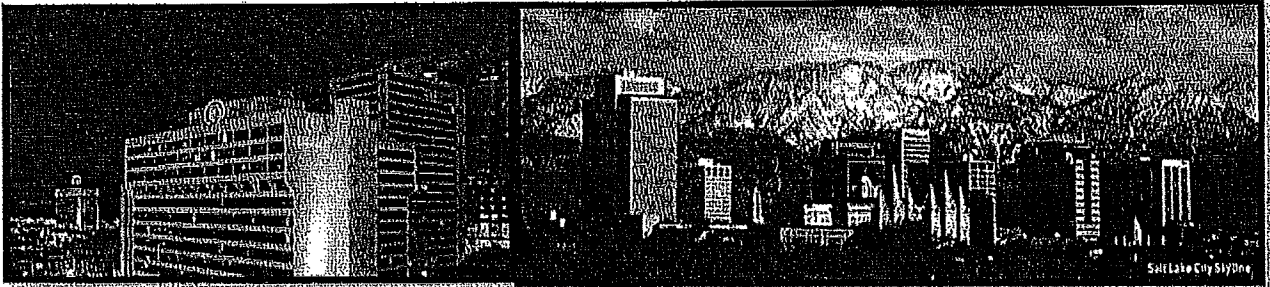
Registration Fee: \$300 Membership Dues: \$40

Due by May 31, 2015

This conference keeps me updated on any changes regarding the Automated Fingerprint Identification System. It also offers outbreak sessions and opportunities to network with other agencies.

# 28<sup>th</sup> Annual AFIS User's Conference

August 24 – August 28, 2014



## Conference Location

Hilton Salt Lake Center  
255 South West Temple  
Salt Lake City, Utah

### Reservations

Online: Use the dedicated website

[https://resweb.passkey.com/Resweb.do?mode=welcome\\_ei\\_new&eventID=10903014](https://resweb.passkey.com/Resweb.do?mode=welcome_ei_new&eventID=10903014)

Phone: 1-800-HILTONS or 801-328-2000 using the group code "AFS".

Room Rate:     \$103.00 per night, single occupancy  
                  \$103.00 per night, double occupancy  
                  plus 12.6% State and Local Taxes per room/per night

*The cutoff date for hotel reservations at the conference rate is August 1, 2014 (subject to availability)*

*\*Please note that if there are any changes to the confirmed departure date after check-in, the change will result in a \$50.00 early-departure fee\**

SHERIFF TRAINING UNIT  
CRS# 1953  
Session ID# 6776



# RON SMITH AND ASSOCIATES, INC.

## FRICION RIDGE EXAMINATION FOR TENPRINT EXAMINERS



Instructor  
Catherine M. Smith  
LAFAYETTE

### COURSE DESCRIPTION

This 3 day course is designed to take the experienced Tenprint Examiner to the next level in friction ridge comparison. Participants will learn to apply ACE-V methodology as well as to make the best use of all three Levels of Detail.

Students will receive hands-on training that emphasizes searching smart first techniques.

Students will learn to determine orientation, location and comparison of palm prints so that they better understand how to build the palm print database for future use by all examiners.

The National Academy of Sciences report to Congress recommends certification of individual examiners and may very well be required soon. An overview of the IAI Tenprint Certification program will be presented and a "mock" exam designed to emulate the comparison portion of that test will be given to help you determine whether you are ready for this multi-phased, rigorous examination.

How do Frye, Daubert and Kumho affect the testimony of a Tenprint examiner? What questions you can expect during a Daubert hearing? What impact has the NAS report having on examiners? These types of questions and others will be presented and discussed.

**Course Length:**

3 Days

**Training Hours**

24 Hours

**Tuition Cost:**

\$3,000.00

### TARGET AUDIENCE

This course is geared toward Tenprint examiners who have already completed some type of basic training and looking for more advanced training. It is also geared toward those considering pursuing IAI Tenprint Certification.

### DAILY SCHEDULE

	Day 1	Day 2	Day 3
Hour 1	Registration / Course Overview / Introductions	Analyzing Difficult Prints Presentation	How to Approach Certification Exam
Hour 2	Development and Use of Friction Ridge Skin as a Scientific Basis for supporting Uniqueness Presentation	3 <sup>rd</sup> Level Detail Exercise	IAI Tenprint Certification Practice Comparison Exam
Hour 3	SWGFAST – ACE Methodology Presentation	Palm Print Orientation / Location Presentation	
Hour 4	Mental Process Presentation		IAI Tenprint Certification Practice Comparison Exam Review
Lunch	Lunch	Lunch	Lunch
Hour 5	Searching Smart Presentation	Palm Print Orientation / Location Exercise	NAS, Daubert and other Courtroom Challenges
Hour 6	Fingerprint Analysis/ Comparison Exercise		
Hour 7		SWGFAST Presentation	IAI Tenprint Certification Program Overview
Hour 8			

RS&A recommends you take all classes in order of our Sequential Training Curriculum.

SEE ALL COURSES IN THE TENPRINT SEQUENTIAL TRAINING CURRICULUM [CLICK HERE](#)



This course is approved for IAI Certification and re-certification



# RON SMITH AND ASSOCIATES, INC.

## FRICION RIDGE EXAMINATION FOR TENPRINT EXAMINERS

### SHOULD BE ABLE TO PERFORM

Students will be able to understand and apply:

- Scientific Basis of the Identification (Individualization)
- Mental Process of the Identification (Individualization)
- Searching Smart Techniques
- ACE-V Methodology
- Conducting Advanced Friction Ridge Comparisons
- Palm Print Location/Orientation
- Daubert Issues
- IAI Tenprint Certification Program Overview

At the conclusion of this course students will be familiar with the scientific basis and methodology of their science. The students will learn the value of searching smart and using visual clues in the analysis of advance friction ridge prints. As an element of this, they will learn about the current legal challenges to the science and the impact those challenges have on their work product. In addition, the students will learn about the IAI Tenprint Certification Program and the importance of achieving certification.

### MUST BRING TO CLASS

- A fingerprint magnifier
- Ridge counter(s)
- Highlighter and permanent marker

### PRE-REQUISITES

### RECOMMENDED READING

SWGFAST Documents as it applies to Standards for Tenprint Examiners. See [www.swgfast.org](http://www.swgfast.org) for list of documents.

### WHAT'S NEXT

### HOST A CLASS

If you would like to host this class table and chair seating for up to 35 people plus the instructor to lay out comparison materials is needed. The room should also have a PowerPoint projector, audio, screen and a white board or flip chart.

Plenty of bright natural and/or overhead lighting sufficient to perform detailed comparisons is needed and sufficient power outlets for those bringing their own light source is helpful.

### I.A.I. APPROVED TRAINING HOURS

This course provides 24 training hours and is approved for IAI Certification and re-certification.



# RON SMITH AND ASSOCIATES, INC.

## FRICION RIDGE EXAMINATION FOR TENPRINT EXAMINERS

Los Angeles, CA | March 2-4, 2015



Michael Kampen, Sergeant  
LASD - LACRIS Unit  
562-345-4452  
mjkampen@lasd.org

### CLASS CONTACT

Michael Kampen, Sergeant  
LASD - LACRIS Unit  
562-345-4452  
mjkampen@lasd.org

### CLASS LOCATION

Los Angeles County Sheriff's Department  
S.T.A.R.S. Center  
11515 S. Colima Rd. Room K-2  
Whittier, CA 90604  
Class Time: 8:00 a.m. - 4:30 p.m.

### LODGING INFORMATION

Although we cannot endorse any particular hotel property, we have confirmed that the following lodging choices are within a very reasonable commuting distance to the training site.

**DoubleTree by Hilton Los Angeles-Norwalk**  
13111 Sycamore Dr.  
Norwalk, CA 90650  
562-863-5555

**Radisson Hotel Whittier**  
7320 Greenleaf Avenue  
Whittier, CA 90602  
562-945-8511

**Course Length:**  
3 days

**Training Hours:**  
24 hours

**Tuition Cost:**  
\$1,000.00

### TARGET AUDIENCE

This course is geared toward Tenprint examiners who have already completed some type of basic training and looking for more advanced training. It is also geared toward those considering pursuing IAI Tenprint Certification.

### SPECIAL NOTES FOR STUDENTS

Attendees must bring:

- A fingerprint magnifier
- Ridge counter(s)
- Highlighter and permanent marker

Dress is business casual.

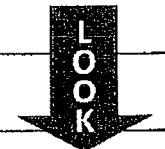
RS&A recommends you take all classes in order of our Sequential Training Curriculum.

SEE ALL COURSES IN THE  
TENPRINT SEQUENTIAL  
TRAINING CURRICULUM  
[CLICK HERE](#)



This course is approved for IAI Certification and re-certification

COURSE BROCHURE FOR THIS CLASS IS BELOW





# RON SMITH AND ASSOCIATES, INC.

## INTRODUCTION TO THE SCIENCE OF FRICTION RIDGE EXAMINATION

Hanford, CA | December 8-12, 2014



### CLASS CONTACT

Connie Flores, FP Technician  
 Kings County Sheriff's Office  
 559-852-2817  
 Connie.flores@co.kings.ca.us

### CLASS LOCATION

Kings County Sheriff's Office  
 1444 W. Lacey Blvd,  
 Hanford, CA 93230  
 Class Time: 8:00 a.m. - 5:00 p.m.

### LODGING INFORMATION

Although we cannot endorse any particular hotel property, we have confirmed that the following lodging choices are within a very reasonable commuting distance to the training site.

Comfort Inn 10 N. Irwin St. Hanford, CA 93230 559-584-9300	Best Western Hanford Inn 755 Cadillac Lane Hanford, CA 93230 559-583-7300
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### TARGET AUDIENCE

This course has been designed with many different groups in mind and is suited for law enforcement personnel and students who are new to forensics as well as law enforcement personnel and students who are already familiar with forensic identification matters including experienced 10 Print and Latent Print examiners who are already conducting examinations or are being trained to do so. Because of the scope of material covered, this course is beneficial for all but the seasoned examiners and it can serve as an excellent introduction into the science for those of other disciplines, particularly crime scene personnel. Law enforcement personnel will be able to return to work and immediately use this training to continue their development as examiners. Students would be able to apply for jobs that require such training as a requirement. Other professionals involved in both the academic and judicial systems would also benefit as they would receive a broad overview of the science without having to put it to practical use.

### SPECIAL NOTES FOR STUDENTS

Each student must bring a fingerprint magnifier, ridge counters are encouraged but optional and a notebook  
 Dress is business casual as the course will be conducted in a professional environment and facility.

Instructor  
 Mike Gambrell

Course Length:

5 Days

Training Hours:

40 Hours

Tuition Cost:

\$1,000



This course is already approved for IAI Certification and recertification purposes

RS&A recommends taking our classes in order of our Sequential Training Curriculum when possible.

TO SEE THE COURSES IN THE LATENT PRINT SEQUENTIAL TRAINING CURRICULUM [CLICK HERE](#)

COURSE BROCHURE FOR THIS CLASS IS BELOW







# RON SMITH AND ASSOCIATES, INC.

## INTRODUCTION TO THE SCIENCE OF FRICTION RIDGE EXAMINATION



Instructor  
Mike Ginnelli

### Course Length:

1 Day

### Training Hours:

10 Hours

### Tuition Cost:

\$1000



This course is already approved for IAI Certification and recertification purposes

RS&A recommends taking our classes in order of our Sequential Training Curriculum when possible.

TO SEE THE COURSES IN THE LATENT PRINT SEQUENTIAL TRAINING CURRICULUM [CLICK HERE](#)

### COURSE DESCRIPTION

The knowledge of how to evaluate, compare and identify friction skin is accomplished through many hours of training and experience that involves independent study and one on one mentoring by an expert. This course is designed to start that process through a series of lectures, practical exercises and drills that are specifically designed to increase the student's knowledge and foster confidence in the usefulness of the science and their ability to use it. Many different facets of friction skin examination will be explored and the challenges associated with the science will be discussed in detail. Each participant will understand the principles underlying the science and as a result, they should have a practical, functional knowledge of how to examine friction skin upon completion of the course. The course starts by teaching the "language" of friction skin examination and pattern recognition. Then the student will learn how to use all three "levels of detail" and apply ACE-V methodology as the basis for the examination process.

### TARGET AUDIENCE

This course has been designed with many different groups in mind and is suited for law enforcement personnel and students who are new to forensics as well as law enforcement personnel and students who are already familiar with forensic identification matters including experienced 10 Print and Latent Print examiners who are already conducting examinations or are being trained to do so. Because of the scope of material covered, this course is beneficial for all but the seasoned examiners and it can serve as an excellent introduction into the science for those of other disciplines, particularly crime scene personnel. Law enforcement personnel will be able to return to work and immediately use this training to continue their development as examiners. Students would be able to apply for jobs that require such training as a requirement. Other professionals involved in both the academic and judicial systems would also benefit as they would receive a broad overview of the science without having to put it to practical use.

### YOU SHOULD BE ABLE TO PERFORM

At the completion of the course the student will be able to perform the following:

- Understand and be able to use current terminology for the fingerprint science (the language of the science)
- Fully classify fingerprint cards using the NCIC and IAFIS codes and understand the Henry classification system as it is used today
- Accurately determine the proper pattern type of a fingerprint, especially for use with an AFIS
- Begin to properly determine the "Value" or suitability of a fingerprint for comparison
- Understand all three levels of detail and begin to accurately compare friction skin using them
- Properly use ACE - V methodology to make decisions during the examination process with real friction skin of various types, lips, joints, etc....
- Understand the significance of recording "good" fingerprints at the time of booking or capture

### MUST BRING TO CLASS

Each student must bring a fingerprint magnifier, ridge counters are encouraged but optional and a notebook

Dress is business casual as the course will be conducted in a professional environment and facility.



# RON SMITH AND ASSOCIATES, INC.

## INTRODUCTION TO THE SCIENCE OF FRICTION RIDGE EXAMINATION

### DAILY SCHEDULE

	Day 1	Day 2	Day 3	Day 4	Day 5
Hour 1	Registration Course Overview Introductions	Understanding Loop Pattern "Ridge Flows"	Understanding Arch Pattern "Ridge Flows"	Unique And Persistent	Physiology Of Friction Skin
Hour 2	History behind the use of fingerprints for identification purposes "The Pioneers"	Ulnar - Radial Right Slant Left Slant	Plain Arches Vs. Tented Arches	Three Levels Of Detail Used In Examinations	Understanding ACE-V Methodolo- gy
Hour 3	Areas Containing Friction Skin	Sufficient Recurve And The Core	Arch Pattern Recognition Exercises	"Searching Smart- First" Concepts	Significance of the Analysis Phase Analysis Exer- cise
Hour 4	Review of Finger- print Classification Systems	Delta Formations	Understanding Whorl Pattern "Ridge Flows"	Level One Searching Exercises	Conclusions: Comparison & Evaluation Phases
Lunch	Lunch	Lunch	Lunch	Lunch	Lunch
Hour 5	Overview of all 3 Major Fingerprint Families	Intervening Ridges	Whorl Pattern Interpretations & Tracing Values	Understanding and Using Level Two Detail	Search and Com- parison Exercises
Hour 6	And an Introduc- tion To All 8 Pattern Types w/definitions	Counting Ridges	Whorl Pattern Recognition Exercises	Level Two Exercises	The Impact of AFIS Systems & "AFIS Quality"
Hour 7	Pattern Types and The FBI IAFIS Code	Loop Pattern Recognition	NCIC Codes NCIC Exercises	Exposure to Level Three Details	Final Compari- son Exercise
Hour 8	IAFIS Review & Classification Exercise	Exercises	Effects of Disease, Scarring & Mutilations	Comparison Exercises	Review of Final Exercise and Awarding of Cert.

### PRE-REQUISITES

### RECOMMENDED READING

### WHAT'S NEXT

### HOST A CLASS

### HOST A CLASS

This course provides 40 training hours and is approved for IAI Certification and re-certification.

# RAN BOARD CAL ID COMMITTEE



**AGENDA ITEM**  
**March 4, 2015**

**SUBMITTED BY: Sheriff - David Robinson**

**SUBJECT: RENEWAL OF FINGERPRINT EQUIPMENT MAINTENANCE  
AGREEMENT WITH SAFRAN MORPHOTRUST USA FOR  
PROBATION**

**SUMMARY:**

**Overview:**

Fingerprint equipment maintenance agreement is annual 24/7 coverage due to expire June 30, 2015. This is for the coverage period of 07/01/15-03/31/2016.

**Recommendation:**

Consider approving the renewal of the fingerprint equipment maintenance agreement with Safran MorphoTrust USA in the amount of \$12,526.

**Fiscal Impact:**

The nine (9) month contract is quoted at \$12,526.00 (Fund 4600, Account #82228000).

**BACKGROUND:**

Fingerprint equipment maintenance agreement for Probation provides 24/7 coverage. The coverage is for 9 months and will not be supported after March, 2016, due to the age of the equipment. They will be able to support on a time and material basis as long as parts are available.

**BOARD ACTION:**

**APPROVED AS RECOMMENDED: \_\_\_\_\_ OTHER: \_\_\_\_\_**

I hereby certify that the above order was passed and adopted  
on \_\_\_\_\_ 2015.

ANGELA BRASOV, Clerk to the RAN Board

By \_\_\_\_\_, Deputy.



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## Cover Sheet

**To:** **Kathy Clendaniel**  
**Company:** Kings County Sheriff, CA  
**Phone:** 559-582-3211 x-2814  
**Fax:** 559-584-4738  
**Kathy.clendaniel@co.kings.ca.us**

**From:** **Penny Van Lith**  
**Company:** MorphoTrust USA  
**Phone:** 952-945-3373  
**Fax:** 952-852-8747  
**Email address:** pvanlith@morphotrust.com  
**Date:** February 19, 2015

Pages including this cover page: 1 of 8

### Comments:

According to our records your Maintenance with MorphoTrust USA™ for your Fingerprinting Equipment expires on 6-30-15.  
Your coverage is: Annual 24/7 Coverage (on TPE-3800XCH-ED #ABA510001052 & ABA510001051) Qt. 9026

Attached for your review is the Maintenance Agreement Addendum Quote that continues your current coverage. Please sign and date the Maintenance Agreement Addendum and return by fax or email. **\*\*\* If a purchase order is required (by your company), please reference our Quote ID # and MorphoTrust USA Terms and Conditions on your PO.**  
Once the Addendum is returned we will send an invoice, (NOTE: Invoice will be processed from start date of contract).

If you are interested in changing your coverage the following options are available:

\*Annual 9/5 Coverage

\*Preventative Maintenance Visits (only available with 9/5 or 24/7 coverage) Preventative Maintenance is a scheduled periodic visit between 9:00 am and 5:00 pm Monday – Friday

If you would like to request a quote for different coverage or if you have any questions, please feel free to contact me.

***PLEASE NOTE:*** As of March 31, 2016 we will no longer provide a maintenance agreement for the TPE-3800XCH-ED Fingerprinting systems. However, we will continue to support these systems on a Time and Material basis as long as parts are available. Please contact Gary Newlin at 952-442-8701 for information on the New Products that we have to offer.

Thanks,

Penny Van Lith  
Contracts Administrator



Please visit our web site at: [www.morphotrust.com](http://www.morphotrust.com)

MorphoTrust USA Help Desk # 888-435-7439

**MAINTENANCE AGREEMENT ADDENDUM  
QUOTATION**

MorphoTrust USA  
5705 W. Old Shakopee Road  
Suite 100  
Bloomington, MN 55437-3107  
USA  
Phone (800) 932-0890  
FAX (952) 932-7181



QUOTE ID: 9026  
QUOTE DATE: 02/19/15  
CUSTOMER ID: BD-5556  
PRICE LIST: SL-LAWENF

**COVERAGE**

START DATE: 07/01/15  
END DATE: 03/31/16 } 9 months

**BILL TO:** KINGS COUNTY SHERIFF  
1400 W LACEY BLVD  
  
HANFORD, CA 93230  
United States

COVERAGE TYPE	DESCRIPTION	SERIAL NUMBER	QTY	PRICE
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**EQUIPMENT LOCATION:** KINGS COUNTY SHERIFF - 1450 FORUM DR - PROBATION JUVENILE CENTER HANFORD, CA 93230

3800XCH- M24	ANNUAL 24/7 MAINTENANCE	ABA510001052	1	\$5,100.00
TPE-3800XCH-ED				
PRT- DUP- M24	ANNUAL 24/7 MAINTENANCE	990DDZS	1	\$342.00
TP-PRT-HAN				

**EQUIPMENT LOCATION:**

**TP- NOREMOTE**  
TP-NOREMOTE is a PER DAY Service Charge to offset additional Maintenance Expense incurred due to the inability of the MorphoTrust USA Help Desk to perform Remote Diagnostic Troubleshooting of the System. If Remote Access is available via Dial-Up Modem, Secure ID, VPN, or other means please initial here \_\_\_\_\_ and provide the requested information below and disregard the TP-NOREMOTE charge.

Dial-In Modem: Access Telephone Number \_\_\_\_\_  
Secure ID, VPN, Other: Contact Name \_\_\_\_\_ Telephone Number \_\_\_\_\_  
Maintenance Agreement Renewal is contingent upon verification of Remote Access Functionality.

**EQUIPMENT LOCATION:** KINGS COUNTY SHERIFF - 1570 KINGS COUNTY DR JAIL FACILITY HANFORD, CA 93230

3800XCH- M24	ANNUAL 24/7 MAINTENANCE	ABA510001051	1	\$5,100.00
TPE-3800XCH-ED				
PRT- DUP- M24	ANNUAL 24/7 MAINTENANCE	990DFDO	1	\$342.00
TP-PRT-HAN				

**TP- NOREMOTE**

TP-NOREMOTE is a PER DAY Service Charge to offset additional Maintenance Expense incurred due to the inability of the MorphoTrust USA Help Desk to perform Remote Diagnostic Troubleshooting of the System. If Remote Access is available via Dial-Up Modem, Secure ID, VPN, or other means please initial here \_\_\_\_\_ and provide the requested information below and disregard the TP-NOREMOTE charge.

Dial-In Modem: Access Telephone Number \_\_\_\_\_

Secure ID, VPN, Other: Contact Name \_\_\_\_\_ Telephone Number \_\_\_\_\_

Maintenance Agreement Renewal is contingent upon verification of Remote Access Functionality.

1 \$821.00

TOTAL: \$12,526.00

**PLEASE CHECK PREFERRED BILLING:**  ANNUAL INVOICE OR  QUARTERLY INVOICE OR  MONTHLY INVOICE

NAME: PENNY VAN LITH  
TITLE: Maintenance Contract Admin  
PHONE: (952) 945-3373  
FAX: (952) 852-8747  
EMAIL: PVanlith@morphotrust.com

PO NUMBER: \_\_\_\_\_  
SIGNATURE BY: \_\_\_\_\_  
NAME(Print) / DATE \_\_\_\_\_  
TITLE: \_\_\_\_\_  
PHONE / FAX: \_\_\_\_\_  
EMAIL: \_\_\_\_\_

The terms and conditions of MORPHOTRUST USA maintenance services agreement are hereby incorporated into this Addendum by reference. Please sign and date this Maintenance Agreement Addendum. If a purchase order is required, please attach or include the purchase order number on this addendum. Some of the terms set out herein may differ from those in the buyer's purchase order and some may be new. Acceptance is conditional on the buyer's assent to the terms set out herein in lieu of those in the buyer's purchase order. Seller's failure to object to provisions contained in any communication from the buyer shall not be deemed a waiver of the provisions of this acceptance. Any changes in the terms contained herein must be specifically agreed to in writing by an officer of the seller before becoming binding on either seller or buyer.

**AN INVOICE WILL BE ISSUED UPON RECEIPT OF A SIGNED MAINTENANCE AGREEMENT ADDENDUM**

**MORPHOTRUST USA, LLC**  
**SYSTEM MAINTENANCE TERMS AND CONDITIONS**

*for use with*

**U.S. End User Customers**

*covering*

**MorphoTrust® TouchPrint™ Live Scan Product Line**

**I. GENERAL SCOPE OF COVERAGE**

Subject to payment in full of the applicable maintenance fees for the system ("System") described in MorphoTrust USA, LLC's ("MorphoTrust") current Maintenance Agreement Addendum ("Addendum") with customer ("Customer"), MorphoTrust, or its authorized agents or subcontractors, shall provide the System maintenance services ("Services") set forth and in accordance with the terms herein (this "Agreement") and the Addendum. The terms of the Addendum are hereby incorporated into this Agreement by this reference.

**II. MAINTENANCE SERVICES**

The Services provided by MorphoTrust are those services selected by Customer from one or more of the following maintenance services programs:

A. Included With All Remedial Maintenance Services. *Included With All Remedial Maintenance Services* are as follows:

- Unlimited 24/7 telephone technical support for System hardware and software from the MorphoTrust TouchCare Support Center via MorphoTrust toll free telephone number.
- TouchCare Support Center managed problem escalation, as required, to MorphoTrust's technical support staff to resolve unique problems.
- MorphoTrust shall furnish all parts and components necessary for the service and maintenance of the System. Replacement parts shall be sent to the Customer. All replaced defective parts shall become MorphoTrust's property. MorphoTrust shall determine if a replacement part is necessary. Replacement parts and components may be new or refurbished. Unless otherwise agreed by MorphoTrust, replacement parts and components needed at international destinations shall be shipped by MorphoTrust to the Customer-specified United States destination, and the Customer shall arrange for shipment of the parts and components to the final international destination. In the event MorphoTrust ships replacement parts and components to an international destination, the

Customer shall be responsible for all shipping expenses, duties, tariffs, taxes, and all other delivery related charges.

- MorphoTrust shall make available to Customer one copy (in electronic or other standard form) of each Update (defined herein) for those System components that are developed by MorphoTrust and for which MorphoTrust, in its sole discretion, elects to develop and generally make available to customers whose Systems are under warranty or under a current MorphoTrust Maintenance Agreement Addendum. Customer shall provide MorphoTrust with continuous network or dial-up access to the System (whether stand alone or connected to a central site), and MorphoTrust shall deliver the Update via this remote means of delivery. In the event continuous network or dial-up access is not available for *24/7 Maintenance Services* and *9/5 Maintenance Services* Customers, then MorphoTrust shall install the Update during any subsequently scheduled on-site visit by MorphoTrust for service of the System. An "Update" means a new release of such System software components that are developed by MorphoTrust which contain (i) bug fixes, corrections, or a work-around of previously identified errors with such software, or (ii) minor enhancements, improvements, or revisions with substantially similar (but not new) functionality to the original licensed System software.

B. 24/7 Maintenance Services. MorphoTrust's *24/7 Maintenance Services* are as follows:

- Customer will receive a telephone response to service calls within one (1) hour from the time the Customer places a service call with MorphoTrust's Help Desk.
- MorphoTrust's Help Desk will attempt problem resolution via telephonic verbal and dial-in troubleshooting prior to dispatching a MorphoTrust field service engineer to Customer's facility for on-site service.
- If on-site service is necessary, such service shall be provided 24/7, including holidays. MorphoTrust shall use its best efforts to have a MorphoTrust's field service engineer at the

Customer's facility within four (4) hours from the time the engineer is dispatched by MorphoTrust's Help Desk for customers located within a 100 mile radius of an authorized MorphoTrust's service location and within 24 hours for customers located outside such 100 mile radius.

- At no additional charge (provided Customer has granted MorphoTrust with continuous network or dial-up access to the System, whether stand alone or connected to a central site), MorphoTrust will provide Customer with up to four (4) Customer-requested type of transaction changes to existing type of transaction applications; **provided further, however, that any such type of transaction change does not, in the sole opinion of MorphoTrust's Development Management Team, require a significant development or deployment effort.** Generally, a *significant development effort* is one that takes MorphoTrust more than one full business day to develop, and a *significant deployment effort* is one that requires MorphoTrust's deployment of one or more of its field service engineers to more than [5] Customer locations or MorphoTrust's field service engineer(s) collectively traveling a distance greater than [250] miles in order to complete the installations. In any such events, MorphoTrust will provide such services on a time and materials basis and MorphoTrust will provide Customer with a quote for developing and providing Customer with any such applications and changes. Table updates are treated as Updates and will be made available to Customer in accordance with Section II.A. of this Agreement.

C. 9/5 Maintenance Services. MorphoTrust's 9/5 *Maintenance Services* are as follows:

- Customer will receive a telephone response to service calls within one (1) hour from the time Customer places a service call with MorphoTrust's Help Desk.
- MorphoTrust's Help Desk will attempt problem resolution via telephonic verbal and dial-in troubleshooting prior to dispatching a MorphoTrust field service engineer to Customer's facility for on-site service.
- If on-site service is necessary, such service shall be provided nine (9) business hours (that is, 8:00 a.m. to 5:00 p.m.) per day, five business days per week. MorphoTrust shall use its best efforts to have an MorphoTrust's

field service engineer at Customer's facility within eight (8) working hours from the time the engineer is dispatched by MorphoTrust's Help Desk if Customer's facility is located within a 100 mile radius of an authorized MorphoTrust's service location and within 24 hours if Customer's facility is located outside such 100 mile radius.

- Upon MorphoTrust's acceptance of Customer's request for after hours service, Customer shall pay for such after hours service on a time and materials basis at MorphoTrust's then current rates.
- At no additional charge (provided Customer has granted MorphoTrust with continuous network or dial-up access to the System, whether stand alone or connected to a central site), MorphoTrust will provide Customer with up to four (4) Customer-requested type of transaction changes to existing type of transaction applications; **provided further, however, that any such type of transaction change does not, in the sole opinion of MorphoTrust's Development Management Team, require a significant development or deployment effort.** Generally, a *significant development effort* is one that takes MorphoTrust more than one full business day to develop, and a *significant deployment effort* is one that requires MorphoTrust's deployment of one or more of its field service engineers to more than [5] Customer locations or MorphoTrust's field service engineer(s) collectively traveling a distance greater than [250] miles in order to complete the installations. In any such events, MorphoTrust will provide such services on a time and materials basis and MorphoTrust will provide Customer with a quote for developing and providing Customer with any such applications and changes. Table updates are treated as Updates and will be made available to Customer in accordance with Section II.A. of this Agreement.

D. Help Desk Maintenance Services. MorphoTrust's *Help Desk Maintenance Services* are as follows:

- The Services do not include any MorphoTrust on-site maintenance services. The Customer agrees to provide the on-site personnel to assist the MorphoTrust Help Desk with troubleshooting, module replacement, and installation of Updates, as required.
- Customer shall maintain at least one (1) MorphoTrust trained System manager on the



Customer's System support staff during the term of such Services period contained in the applicable Addendum, and such Customer System manager shall be responsible for periodically backing-up System software in accordance with MorphoTrust's periodic requirements. Unless otherwise agreed in writing by MorphoTrust, the Customer shall be responsible for the installation of each Update.

- Customer will receive a telephone response to service calls within one (1) hour from the time the Customer places a service call with MorphoTrust's Help Desk.
- MorphoTrust shall furnish all parts and components necessary for the maintenance of the System. MorphoTrust's shipment of a replacement part to Customer will be initiated promptly after the MorphoTrust's Help Desk determines the need for such item. Replacement part orders initiated prior to 3:00 p.m. Central shall be shipped the same business day, where orders initiated after 3:00 p.m. Central shall be shipped the next business day. All shipments are made via next day priority air.
- If a defective part is required by MorphoTrust to be returned to MorphoTrust, the packaging material used in shipment of the replacement part must be reused to return the defective part. [Note: defective parts are not repaired and returned to Customer. Customer will be invoiced for any defective parts that are not returned to MorphoTrust within two (2) weeks after receipt of the replacement part. MorphoTrust is not responsible for any markings (i.e., asset tags) that Customer may place on System components. It is Customer's responsibility to remove such markings.]
- Upon Customer's request for MorphoTrust on-site service, MorphoTrust shall use its best efforts to have a MorphoTrust field service engineer at the Customer's facility within 48 hours from the time the engineer is dispatched by MorphoTrust's Help Desk. Customer shall pay for such on-site service on a time and travel basis at MorphoTrust's then current rates and travel policies, respectively. Prior to dispatch of a MorphoTrust engineer, Customer shall provide MorphoTrust with a purchase order ("P.O."), complete MorphoTrust's P.O. Waiver form, or provide MorphoTrust with a valid credit card number.

E. Preventive Maintenance Services. MorphoTrust's *Preventive Maintenance Services* are as follows:

- Preventive maintenance service calls consist of System cleaning, verification of calibration, and verification of proper System configuration and operation in accordance with MorphoTrust's specifications for such System. MorphoTrust and Customer will seek to agree upon the scheduling of the preventive maintenance service call promptly after commencement of the term of this Agreement and the commencement of any renewal term.
- Preventive maintenance service calls are only available in connection with MorphoTrust's 24/7 Maintenance Services and MorphoTrust's 9/5 Maintenance Services offerings. Preventive maintenance service calls are priced on a per call basis in accordance with MorphoTrust's then current published prices for such Services. Preventive Maintenance Services may not be available for certain System components.

### III. EXCLUSIONS FROM SERVICES

A. Exclusions. The Services do not include any of the following:

- System relocation.
- Additional training beyond that amount or level of training originally ordered by Customer.
- Maintenance support or troubleshooting for Customer provided communication networks.
- Maintenance required to the System or its parts arising out of misuse, abuse, negligence, attachment of unauthorized components (including software), or accessories or parts, use of sub-standard supplies, or other causes beyond MorphoTrust's control.
- Maintenance required due to the System being modified, damaged, altered, moved or serviced by personnel other than MorphoTrust's authorized service representatives, or if parts, accessories, or components not authorized by MorphoTrust are fitted to the System.
- Maintenance required due to failures caused by Customer or Customer's software or other software, hardware or products not licensed by MorphoTrust to Customer.
- Providing or installing updates or upgrades to any third party (i.e., Microsoft, Oracle, etc.) software.
- Providing consumable parts and components (i.e., platens, toner cartridges, etc.); such items are replaced at the Customer's expense.
- Maintenance required due to failures resulting from software viruses, worms, Trojans, and any other forms of destructive or interruptive means introduced into the System.

- Maintenance required due to failures caused by Customer facility issues such as inadequate power sources and protection or use of the System in environmental conditions outside of those conditions specified in MorphoTrust's System documentation.

B. Availability of Additional Services. At Customer's request, MorphoTrust may agree to perform the excluded services described immediately above in accordance with MorphoTrust's then current rates. Other excluded services that may be agreed to be performed by MorphoTrust shall require MorphoTrust's receipt of a Customer P.O., Customer's completion of MorphoTrust's P.O. Waiver form, or Customer providing MorphoTrust with a valid credit card number before work by MorphoTrust is commenced.

C. Non-Registered System Components. Any System components not registered in the Addendum for which Services are requested by Customer may be required to have a pre-maintenance inspection by MorphoTrust before being added to the Addendum and this Agreement. This inspection will also be required if this Agreement has expired by more than thirty (30) days. MorphoTrust's inspection will be billed at MorphoTrust's current inspection rate plus travel expenses and parts (if any required).

D. Third Party Hardware and Software. Customer shall be solely responsible for obtaining from MorphoTrust or an MorphoTrust authorized or identified vendor, at Customer's sole expense: (i) all MorphoTrust and third party software that may be required for use in connection with any Updates, major enhancements or new versions; and (ii) all hardware that may be required for the use of any Updates, major enhancements or new versions. MorphoTrust will specify the hardware and third party software requirements for any Updates.

#### IV. SERVICE CALLS

Customer may contact MorphoTrust's TouchCare Support Center by calling 1-888-HELP-IDX (888-435-7439). Service calls under this Agreement will be made at the installation address identified in the Addendum or as otherwise agreed to in writing.

#### V. TERM AND TERMINATION

This term of this Agreement shall commence upon MorphoTrust's receipt of the annual maintenance fee reflected in the Addendum and shall continue for a

period of one (1) year. This Agreement may be renewed for additional one (1) year terms upon the parties' mutual agreement and Customer's execution of an updated Addendum and MorphoTrust's receipt of the applicable annual maintenance fee reflected in the updated Addendum. Either party may terminate this Agreement in the event of a material breach by the other party that remains uncured for a period of thirty (30) days from the date the non-breaching party provided the other with written notice of such breach.

#### VI. FEES FOR SERVICES

A. Fees. The initial fee for Services under this Agreement shall be the amount set forth in the Addendum. The annual maintenance fee during any renewal term will be MorphoTrust's current rates in effect at the time of renewal. Customer agrees to pay the total of all charges for Services annually in advance within thirty (30) days of the date of MorphoTrust's invoice for such charges. Customer understands that alterations, attachments, specification changes, or use of sub-standard supplies that cause excessive service calls, may require an increase in Service fees during the term of this Agreement at the election of MorphoTrust, and Customer agrees to promptly pay such charges when due.

B. Failure to Pay Fees. If Customer does not pay MorphoTrust's fees for Services or parts as provided hereunder when due: (i) MorphoTrust may suspend performance of its obligation to provide Services until the account is brought current; and (ii) MorphoTrust may, at its discretion, provide the Services at current "non contract/per call" rates on a COD basis. Customer agrees to pay MorphoTrust's costs and expenses of collection including the maximum attorneys' fee permitted by law (said fee not to exceed 25% of the amount due hereunder).

#### VII. LIMITED WARRANTY / DISCLAIMER / LIMITATION OF LIABILITY

MorphoTrust shall provide the Services hereunder in a professional and workmanlike manner by duly qualified personnel. EXCEPT FOR THIS LIMITED WARRANTY, MORPHOTRUST HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE IN REGARD TO THE SERVICES, SOFTWARE, AND ANY OTHER GOODS PROVIDED HEREUNDER. IN NO EVENT SHALL MORPHOTRUST'S AGGREGATE

LIABILITY TO CUSTOMER ARISING OUT OF, OR RELATED TO, THIS AGREEMENT, UNDER ANY CAUSE OF ACTION OR THEORY OF RECOVERY, EXCEED THE NET FEES FOR MORPHOTRUST'S SERVICES ACTUALLY PAID BY CUSTOMER TO MORPHOTRUST UNDER THE APPLICABLE ADDENDUM TO THIS AGREEMENT DURING THE TWELVE (12) MONTHS PRIOR TO THE DATE THE CUSTOMER'S CAUSE OF ACTION AROSE. IN NO EVENT SHALL MORPHOTRUST BE LIABLE TO CUSTOMER FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES (INCLUDING, BUT NOT LIMITED TO, LOST PROFITS OR REVENUE; LOSS, INACCURACY, OR CORRUPTION OF DATA OR LOSS OR INTERRUPTION OF USE; OR FOR ANY MATTER BEYOND MORPHOTRUST'S REASONABLY CONTROL, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NO ACTION, REGARDLESS OF FORM, MAY BE BROUGHT BY CUSTOMER MORE THAN TWO (2) YEARS AFTER THE DATE THE CAUSE OF ACTION AROSE.

#### **VIII. LIMITED LICENSE TO UPDATES**

MorphoTrust may deliver MorphoTrust-developed Updates to Customer. The terms of MorphoTrust's end user license for the MorphoTrust's software delivered as part of the System shall govern Customer's use of the Updates.

#### **IX. MISCELLANEOUS**

If under Agreement, MorphoTrust provides Customer with MorphoTrust developed software in furtherance of Customer's contract with any U.S. federal, state or local government entity, then unless agreed in advance and in writing by MorphoTrust's Chief Security Officer or Chief Compliance Officer, Customer shall not provide, share, allow access to, or otherwise disclose any such MorphoTrust developed software to anyone not employed by MorphoTrust or the U.S. federal, state or local government entity customer of Customer.

This Agreement shall be governed by and construed according to the laws of the Commonwealth of Massachusetts, excluding its conflict of laws provisions. This Agreement constitutes the entire agreement between the parties regarding the subject matter described herein and may not be modified except in writing signed by duly authorized representatives of MorphoTrust and the Customer. This Agreement may not be assigned by Customer without the prior express written consent of MorphoTrust.



# RAN BOARD CAL ID COMMITTEE

AGENDA ITEM  
March 4, 2015

**SUBMITTED BY:** Sheriff - David Robinson  
**SUBJECT:** RENEWAL OF FINGERPRINT EQUIPMENT MAINTENANCE  
AGREEMENT WITH SAFRAN MORPHOTRUST USA

**SUMMARY:**

**Overview:**

The current Fingerprint equipment maintenance agreement through Safran Morpho Trust USA for annual 9/5 coverage is due to expire June 30, 2015.

**Recommendation:**

Consider approving the renewal of the fingerprint equipment maintenance agreement with Safran MorphoTrust USA in the amount of \$28,206 for the following locations of equipment:

- City of Corcoran Police Department
- Kings County Sheriff's Office
- City of Avenal Police Department
- City of Hanford Police Department

**Fiscal Impact:**

\$28,206 (Fund 4602, Account #82228000) for FY 2015/16.

**BACKGROUND:**

Fingerprint equipment maintenance agreement renewal occurs on an annual cycle from July 1<sup>st</sup> - June 30<sup>th</sup>. The renewal will provide 9/5 coverage for the periods of July 01, 2015 through June 30, 2016.

**BOARD ACTION:**

APPROVED AS RECOMMENDED: \_\_\_\_\_ OTHER: \_\_\_\_\_

I hereby certify that the above order was passed and adopted  
on \_\_\_\_\_ 2015.

ANGELA BRASOV, Clerk to the RAN Board

By \_\_\_\_\_, Deputy.



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## Cover Sheet

**To:** **Kathy Clendaniel**  
**Company:** Kings County Sheriff, CA  
**Phone:** 559-582-3211 x-2814  
**Fax:** **559-584-4738**  
**Kathy.clendaniel@co.kings.ca.us**

**From:** **Penny Van Lith**  
**Company:** MorphoTrust USA  
**Phone:** 952-945-3373  
**Fax:** 952-852-8747  
**Email address:** pvanlith@morphotrust.com  
**Date:** February 19, 2015

**Pages including this cover page:** 1 of 8

### Comments:

According to our records your Maintenance with MorphoTrust USA™ for your Fingerprinting Equipment expires on 6-30-15.  
Your coverage is: Annual 9/5 Coverage (on TPE-5900-ED, QTY. 4....see Qt. ID 9028)

Attached for your review is the Maintenance Agreement Addendum Quote that continues your current coverage. Please sign and date the Maintenance Agreement Addendum and return by fax or email. \*\*\* *If a purchase order is required (by your company), please reference our Quote ID # and MorphoTrust USA Terms and Conditions on your PO.*

Once the Addendum is returned we will send an invoice, (NOTE: Invoice will be processed from start date of contract).

If you are interested in changing your coverage the following options are available:

\*Annual 24/7 Coverage

\*Preventative Maintenance Visits (only available with 9/5 or 24/7 coverage) Preventative Maintenance is a scheduled periodic visit between 9:00 am and 5:00 pm Monday – Friday

If you would like to request a quote for different coverage or if you have any questions, please feel free to contact me.

Thanks,

Penny Van Lith  
Contracts Administrator



Please visit our web site at: [www.morphotrust.com](http://www.morphotrust.com)

MorphoTrust USA Help Desk # 888-435-7439

9/5 coverage

MorphoTrust USA  
5705 W. Old Shakopee Road  
Suite 100  
Bloomington, MN 55437-3107  
USA  
Phone (800) 932-0890  
FAX (952) 952-7181



### MAINTENANCE AGREEMENT ADDENDUM QUOTATION

QUOTE ID: 9028  
QUOTE DATE: 02/19/15  
CUSTOMER ID: BD-5556  
PRICE LIST: SL-LAWENF

**COVERAGE**  
START DATE: 07/01/15  
END DATE: 06/30/16

**BILL TO:** KINGS COUNTY SHERIFF  
1400 W LACEY BLVD

HANFORD, CA 93230  
United States

COVERAGE TYPE	DESCRIPTION	SERIAL NUMBER	QTY	PRICE
---------------	-------------	---------------	-----	-------

**EQUIPMENT LOCATION:** CORCORAN POLICE DEPARTMENT - 1031 CHITTENDEN AVE CORCORAN, CA 93212

5900-TPE-ED-M95 ANNUAL 9/5 MAINTENANCE

AEZ163001088 1 \$5,700.00

TPE-5900-ED

PRT- DUP- M95

TPE-PRT-DUP

ANNUAL 9/5 MAINTENANCE

50103-01 1 \$342.00

**EQUIPMENT LOCATION:** KINGS COUNTY SHERIFF - 1444 W LACEY BLVD - JAIL HANFORD, CA 93230

5900-TPE-ED-M95 ANNUAL 9/5 MAINTENANCE

AEZ163001086 1 \$5,700.00

TPE-5900-ED

PRT- DUP- M95

TPE-PRT-DUP

ANNUAL 9/5 MAINTENANCE

50102-01 1 \$342.00

**EQUIPMENT LOCATION:** AVENAL POLICE DEPARTMENT - 317 E ALPINE ST AVENAL, CA 93204

5900-TPE-ED-M95 ANNUAL 9/5 MAINTENANCE

AEZ480001003 1 \$5,700.00

TPE-5900-ED

**EQUIPMENT LOCATION:** HANFORD POLICE DEPARTMENT - 425 N IRWIN ST HANFORD, CA 93230

5900-TPE-ED-M95 ANNUAL 9/5 MAINTENANCE

AEZ163001087 1 \$5,700.00

TPE-5900-ED

9/5 Coverage

PRT-DUP-M95 ANNUAL 9/5 MAINTENANCE

TPE-PRT-DUP

50100-01

1

\$342.00

**EQUIPMENT LOCATION:**

**TP-NOREMOTE**

TP-NOREMOTE is a PER DAY Service Charge to offset additional Maintenance Expense incurred due to the inability of the MorphoTrust USA Help Desk to perform Remote Diagnostic Troubleshooting of the System. If Remote Access is available via Dial-Up Modem, Secure ID, VPN, or other means please initial here and provide the requested information below and disregard the TP-NOREMOTE charge.

Dial-In Modem: Access Telephone Number \_\_\_\_\_

Secure ID, VPN, Other: Contact Name \_\_\_\_\_ Telephone Number \_\_\_\_\_

Maintenance Agreement Renewal is contingent upon verification of Remote Access Functionality.

4

\$4,380.00

TOTAL:

\$28,206.00

PLEASE CHECK PREFERRED BILLING:  ANNUAL INVOICE OR  QUARTERLY INVOICE OR  MONTHLY INVOICE

NAME: PENNY VAN LITH

TITLE: Maintenance Contract Admin

PHONE: (952) 945-3373

FAX: (952) 852-8747

EMAIL: PVanlith@morphotrust.com

PO NUMBER:

SIGNATURE BY:

NAME(Print) / DATE

TITLE:

PHONE / FAX:

EMAIL:

The terms and conditions of MORPHOTRUST USA maintenance services agreement are hereby incorporated into this Addendum by reference. Please sign and date this Maintenance Agreement Addendum. If a purchase order is required, please attach or include the purchase order number on this addendum. Some of the terms set out herein may differ from those in the buyer's purchase order and some may be new. Acceptance is conditional on the buyer's assent to the terms set out herein in lieu of those in the buyer's purchase order. Seller's failure to object to provisions contained in any communication from the buyer shall not be deemed a waiver of the provisions of this acceptance. Any changes in the terms contained herein must be specifically agreed to in writing by an officer of the seller before becoming binding on either seller or buyer.

**AN INVOICE WILL BE ISSUED UPON RECEIPT OF A SIGNED MAINTENANCE AGREEMENT ADDENDUM**

**MORPHOTRUST USA, LLC**  
**SYSTEM MAINTENANCE TERMS AND CONDITIONS**  
*for use with*  
**U.S. End User Customers**  
*covering*  
**MorphoTrust® TouchPrint™ Live Scan Product Line**

**I. GENERAL SCOPE OF COVERAGE**

Subject to payment in full of the applicable maintenance fees for the system ("System") described in MorphoTrust USA, LLC's ("MorphoTrust") current Maintenance Agreement Addendum ("Addendum") with customer ("Customer"), MorphoTrust, or its authorized agents or subcontractors, shall provide the System maintenance services ("Services") set forth and in accordance with the terms herein (this "Agreement") and the Addendum. The terms of the Addendum are hereby incorporated into this Agreement by this reference.

**II. MAINTENANCE SERVICES**

The Services provided by MorphoTrust are those services selected by Customer from one or more of the following maintenance services programs:

A. Included With All Remedial Maintenance Services. *Included With All Remedial Maintenance Services* are as follows:

- Unlimited 24/7 telephone technical support for System hardware and software from the MorphoTrust TouchCare Support Center via MorphoTrust toll free telephone number.
- TouchCare Support Center managed problem escalation, as required, to MorphoTrust's technical support staff to resolve unique problems.
- MorphoTrust shall furnish all parts and components necessary for the service and maintenance of the System. Replacement parts shall be sent to the Customer. All replaced defective parts shall become MorphoTrust's property. MorphoTrust shall determine if a replacement part is necessary. Replacement parts and components may be new or refurbished. Unless otherwise agreed by MorphoTrust, replacement parts and components needed at international destinations shall be shipped by MorphoTrust to the Customer-specified United States destination, and the Customer shall arrange for shipment of the parts and components to the final international destination. In the event MorphoTrust ships replacement parts and components to an international destination, the

Customer shall be responsible for all shipping expenses, duties, tariffs, taxes, and all other delivery related charges.

- MorphoTrust shall make available to Customer one copy (in electronic or other standard form) of each Update (defined herein) for those System components that are developed by MorphoTrust and for which MorphoTrust, in its sole discretion, elects to develop and generally make available to customers whose Systems are under warranty or under a current MorphoTrust Maintenance Agreement Addendum. Customer shall provide MorphoTrust with continuous network or dial-up access to the System (whether stand alone or connected to a central site), and MorphoTrust shall deliver the Update via this remote means of delivery. In the event continuous network or dial-up access is not available for *24/7 Maintenance Services* and *9/5 Maintenance Services* Customers, then MorphoTrust shall install the Update during any subsequently scheduled on-site visit by MorphoTrust for service of the System. An "Update" means a new release of such System software components that are developed by MorphoTrust which contain (i) bug fixes, corrections, or a work-around of previously identified errors with such software, or (ii) minor enhancements, improvements, or revisions with substantially similar (but not new) functionality to the original licensed System software.

B. 24/7 Maintenance Services. *MorphoTrust's 24/7 Maintenance Services* are as follows:

- Customer will receive a telephone response to service calls within one (1) hour from the time the Customer places a service call with MorphoTrust's Help Desk.
- MorphoTrust's Help Desk will attempt problem resolution via telephonic verbal and dial-in troubleshooting prior to dispatching a MorphoTrust field service engineer to Customer's facility for on-site service.
- If on-site service is necessary, such service shall be provided 24/7, including holidays. MorphoTrust shall use its best efforts to have a MorphoTrust's field service engineer at the



Customer's facility within four (4) hours from the time the engineer is dispatched by MorphoTrust's Help Desk for customers located within a 100 mile radius of an authorized MorphoTrust's service location and within 24 hours for customers located outside such 100 mile radius.

- At no additional charge (provided Customer has granted MorphoTrust with continuous network or dial-up access to the System, whether stand alone or connected to a central site), MorphoTrust will provide Customer with up to four (4) Customer-requested type of transaction changes to existing type of transaction applications; **provided further, however, that any such type of transaction change does not, in the sole opinion of MorphoTrust's Development Management Team, require a significant development or deployment effort.** Generally, a *significant development effort* is one that takes MorphoTrust more than one full business day to develop, and a *significant deployment effort* is one that requires MorphoTrust's deployment of one or more of its field service engineers to more than [5] Customer locations or MorphoTrust's field service engineer(s) collectively traveling a distance greater than [250] miles in order to complete the installations. In any such events, MorphoTrust will provide such services on a time and materials basis and MorphoTrust will provide Customer with a quote for developing and providing Customer with any such applications and changes. Table updates are treated as Updates and will be made available to Customer in accordance with Section II.A. of this Agreement.

C. 9/5 Maintenance Services. MorphoTrust's 9/5 Maintenance Services are as follows:

- Customer will receive a telephone response to service calls within one (1) hour from the time Customer places a service call with MorphoTrust's Help Desk.
- MorphoTrust's Help Desk will attempt problem resolution via telephonic verbal and dial-in troubleshooting prior to dispatching a MorphoTrust field service engineer to Customer's facility for on-site service.
- If on-site service is necessary, such service shall be provided nine (9) business hours (that is, 8:00 a.m. to 5:00 p.m.) per day, five business days per week. MorphoTrust shall use its best efforts to have an MorphoTrust's

field service engineer at Customer's facility within eight (8) working hours from the time the engineer is dispatched by MorphoTrust's Help Desk if Customer's facility is located within a 100 mile radius of an authorized MorphoTrust's service location and within 24 hours if Customer's facility is located outside such 100 mile radius.

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- Customer shall maintain at least one (1) MorphoTrust trained System manager on the

Customer's System support staff during the term of such Services period contained in the applicable Addendum, and such Customer System manager shall be responsible for periodically backing-up System software in accordance with MorphoTrust's periodic requirements. Unless otherwise agreed in writing by MorphoTrust, the Customer shall be responsible for the installation of each Update.

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- Preventive maintenance service calls consist of System cleaning, verification of calibration, and verification of proper System configuration and operation in accordance with MorphoTrust's specifications for such System. MorphoTrust and Customer will seek to agree upon the scheduling of the preventive maintenance service call promptly after commencement of the term of this Agreement and the commencement of any renewal term.
- Preventive maintenance service calls are only available in connection with MorphoTrust's 24/7 Maintenance Services and MorphoTrust's 9/5 Maintenance Services offerings. Preventive maintenance service calls are priced on a per call basis in accordance with MorphoTrust's then current published prices for such Services. Preventive Maintenance Services may not be available for certain System components.

### III. EXCLUSIONS FROM SERVICES

A. Exclusions. The Services do not include any of the following:

- System relocation.
- Additional training beyond that amount or level of training originally ordered by Customer.
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- Maintenance required to the System or its parts arising out of misuse, abuse, negligence, attachment of unauthorized components (including software), or accessories or parts, use of sub-standard supplies, or other causes beyond MorphoTrust's control.
- Maintenance required due to the System being modified, damaged, altered, moved or serviced by personnel other than MorphoTrust's authorized service representatives, or if parts, accessories, or components not authorized by MorphoTrust are fitted to the System.
- Maintenance required due to failures caused by Customer or Customer's software or other software, hardware or products not licensed by MorphoTrust to Customer.
- Providing or installing updates or upgrades to any third party (i.e., Microsoft, Oracle, etc.) software.
- Providing consumable parts and components (i.e., platens, toner cartridges, etc.); such items are replaced at the Customer's expense.
- Maintenance required due to failures resulting from software viruses, worms, Trojans, and any other forms of destructive or interruptive means introduced into the System.

- Maintenance required due to failures caused by Customer facility issues such as inadequate power sources and protection or use of the System in environmental conditions outside of those conditions specified in MorphoTrust's System documentation.

**B. Availability of Additional Services.** At Customer's request, MorphoTrust may agree to perform the excluded services described immediately above in accordance with MorphoTrust's then current rates. Other excluded services that may be agreed to be performed by MorphoTrust shall require MorphoTrust's receipt of a Customer P.O., Customer's completion of MorphoTrust's P.O. Waiver form, or Customer providing MorphoTrust with a valid credit card number before work by MorphoTrust is commenced.

**C. Non-Registered System Components.** Any System components not registered in the Addendum for which Services are requested by Customer may be required to have a pre-maintenance inspection by MorphoTrust before being added to the Addendum and this Agreement. This inspection will also be required if this Agreement has expired by more than thirty (30) days. MorphoTrust's inspection will be billed at MorphoTrust's current inspection rate plus travel expenses and parts (if any required).

**D. Third Party Hardware and Software.** Customer shall be solely responsible for obtaining from MorphoTrust or an MorphoTrust authorized or identified vendor, at Customer's sole expense: (i) all MorphoTrust and third party software that may be required for use in connection with any Updates, major enhancements or new versions; and (ii) all hardware that may be required for the use of any Updates, major enhancements or new versions. MorphoTrust will specify the hardware and third party software requirements for any Updates.

#### IV. SERVICE CALLS

Customer may contact MorphoTrust's TouchCare Support Center by calling 1-888-HELP-IDX (888-435-7439). Service calls under this Agreement will be made at the installation address identified in the Addendum or as otherwise agreed to in writing.

#### V. TERM AND TERMINATION

This term of this Agreement shall commence upon MorphoTrust's receipt of the annual maintenance fee reflected in the Addendum and shall continue for a

period of one (1) year. This Agreement may be renewed for additional one (1) year terms upon the parties' mutual agreement and Customer's execution of an updated Addendum and MorphoTrust's receipt of the applicable annual maintenance fee reflected in the updated Addendum. Either party may terminate this Agreement in the event of a material breach by the other party that remains uncured for a period of thirty (30) days from the date the non-breaching party provided the other with written notice of such breach.

#### VI. FEES FOR SERVICES

**A. Fees.** The initial fee for Services under this Agreement shall be the amount set forth in the Addendum. The annual maintenance fee during any renewal term will be MorphoTrust's current rates in effect at the time of renewal. Customer agrees to pay the total of all charges for Services annually in advance within thirty (30) days of the date of MorphoTrust's invoice for such charges. Customer understands that alterations, attachments, specification changes, or use of sub-standard supplies that cause excessive service calls, may require an increase in Service fees during the term of this Agreement at the election of MorphoTrust, and Customer agrees to promptly pay such charges when due.

**B. Failure to Pay Fees.** If Customer does not pay MorphoTrust's fees for Services or parts as provided hereunder when due: (i) MorphoTrust may suspend performance of its obligation to provide Services until the account is brought current; and (ii) MorphoTrust may, at its discretion, provide the Services at current "non contract/per call" rates on a COD basis. Customer agrees to pay MorphoTrust's costs and expenses of collection including the maximum attorneys' fee permitted by law (said fee not to exceed 25% of the amount due hereunder).

#### VII. LIMITED WARRANTY / DISCLAIMER / LIMITATION OF LIABILITY

MorphoTrust shall provide the Services hereunder in a professional and workmanlike manner by duly qualified personnel. EXCEPT FOR THIS LIMITED WARRANTY, MORPHOTRUST HEREBY DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING, BUT NOT LIMITED TO, THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE IN REGARD TO THE SERVICES, SOFTWARE, AND ANY OTHER GOODS PROVIDED HEREUNDER. IN NO EVENT SHALL MORPHOTRUST'S AGGREGATE

LIABILITY TO CUSTOMER ARISING OUT OF, OR RELATED TO, THIS AGREEMENT, UNDER ANY CAUSE OF ACTION OR THEORY OF RECOVERY, EXCEED THE NET FEES FOR MORPHOTRUST'S SERVICES ACTUALLY PAID BY CUSTOMER TO MORPHOTRUST UNDER THE APPLICABLE ADDENDUM TO THIS AGREEMENT DURING THE TWELVE (12) MONTHS PRIOR TO THE DATE THE CUSTOMER'S CAUSE OF ACTION AROSE. IN NO EVENT SHALL MORPHOTRUST BE LIABLE TO CUSTOMER FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL OR PUNITIVE DAMAGES (INCLUDING, BUT NOT LIMITED TO, LOST PROFITS OR REVENUE; LOSS, INACCURACY, OR CORRUPTION OF DATA OR LOSS OR INTERRUPTION OF USE; OR FOR ANY MATTER BEYOND MORPHOTRUST'S REASONABLY CONTROL, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. NO ACTION, REGARDLESS OF FORM, MAY BE BROUGHT BY CUSTOMER MORE THAN TWO (2) YEARS AFTER THE DATE THE CAUSE OF ACTION AROSE.

#### **VIII. LIMITED LICENSE TO UPDATES**

MorphoTrust may deliver MorphoTrust-developed Updates to Customer. The terms of MorphoTrust's end user license for the MorphoTrust's software delivered as part of the System shall govern Customer's use of the Updates.

#### **IX. MISCELLANEOUS**

If under Agreement, MorphoTrust provides Customer with MorphoTrust developed software in furtherance of Customer's contract with any U.S. federal, state or local government entity, then unless agreed in advance and in writing by MorphoTrust's Chief Security Officer or Chief Compliance Officer, Customer shall not provide, share, allow access to, or otherwise disclose any such MorphoTrust developed software to anyone not employed by MorphoTrust or the U.S. federal, state or local government entity customer of Customer.

This Agreement shall be governed by and construed according to the laws of the Commonwealth of Massachusetts, excluding its conflict of laws provisions. This Agreement constitutes the entire agreement between the parties regarding the subject matter described herein and may not be modified except in writing signed by duly authorized representatives of MorphoTrust and the Customer. This Agreement may not be assigned by Customer without the prior express written consent of MorphoTrust.



# RAN BOARD CAL ID COMMITTEE

AGENDA ITEM  
March 4, 2015

**SUBMITTED BY:** Sheriff - David Robinson/Dionna Hicks  
**SUBJECT:** APPROVAL OF THE CAL AUTO FINGERPRINT ID &  
FINGERPRINT ID DMV BUDGETS

**SUMMARY:**

**Overview:**

Dionna Hicks will update the RAN Board of funds available from both CAL-ID Budgets.

**Recommendation:**

Consider approving the CAL Auto Fingerprint ID (Fund 4600) and the Fingerprint ID \$1 DMV Budget (Fund 4602) as presented.

**Fiscal Impact:**

None.

**BACKGROUND:**

Dionna Hicks, Sheriff's Office Fiscal Analyst has provided the RAN Board with available funds for both CAL Auto Fingerprint ID and Fingerprint ID \$1 DMV Budgets for the fiscal year 2014-2015 with highlighted changes from previous budget. Sheriff's Office requests the RAN Board approve the budgets for fiscal year 2015-2016.

**BOARD ACTION :**

APPROVED AS RECOMMENDED: \_\_\_\_\_ OTHER: \_\_\_\_\_

I hereby certify that the above order was passed and adopted  
on \_\_\_\_\_ 2015.

ANGELA BRASOV, Clerk to the RAN Board

By \_\_\_\_\_, Deputy.

Finger Print ID DMV FEE  
FUND 4602

CAL ID FINGERPRINT \$1 DMV 4602 FUND	2013-2014 BUDGET	2013-2014 ACTUAL	2014-2015 BUDGET	2014-2015 ACTUAL	2015-2016 BUDGET	2015-2016 ACTUAL
<b>Beginning Balance</b>	<b>285,517</b>	<b>-</b>	<b>307,225</b>	<b>-</b>	<b>350,605</b>	<b>0</b>
<b>REVENUE</b>						
DMV \$1 Fee Revenue	98,460	101,224	98,460	102,432	102,432	
Interest Revenue/Other Revenue	1,793	1,112	1,793	1,974	2,100	
<b>TOTAL REVENUE</b>	<b>385,770</b>	<b>102,336</b>	<b>407,478</b>	<b>104,405</b>	<b>104,532</b>	
<i>Available Funds</i>	<i>385,770</i>	<i>387,853</i>	<i>407,478</i>	<i>415,565</i>	<i>455,137</i>	
<b>Expenditures</b>						
<b>One Time:</b>						
2014-2015 Fingerprint Technician Training Expenses	10,000	3,129	-	3,800	0	
<b>Total One Time Expenses</b>	<b>10,000</b>	<b>3,129</b>	<b>-</b>	<b>3,800</b>	<b>0</b>	
<b>Ongoing Expenditures:</b>						
CLETS Backbone Equipment for HPD, LPD & CPD	3,754	1,877	3,754	1,877	3,754	
Administrative Time	408	408	408	408	408	
Attachmate Software (30 licenses for Courts access)	1,433	724	1,433	1,350	1,380	
<b>Maintenance Agreements:</b>						
Annual Maintenance / Identix					4,380	
City of Hanford System	508	508	-	-	6,042	
City of Avenal System	10,165	10,165	-	-	5,700	
Probation System	12,492	12,492	-	-	0	
Sheriff Dept. System	469	469	-	-	6,042	
City of Lemoore System	-	-	-	-	0	
<b>Technician Expenses:</b>						
Fingerprint Technician Salary & Benefits	65000	50,856	65000	57,525	59,000	
Fingerprint Technician Training/Expenses	-	0	-	-	7,500	
<b>Total Ongoing Expenses</b>	<b>106,230</b>	<b>77,499</b>	<b>70,595</b>	<b>61,160</b>	<b>94,206</b>	<b>-</b>
<b>TOTAL EXPENDITURES</b>	<b>116,230</b>	<b>80,628</b>	<b>70,595</b>	<b>64,960</b>	<b>94,206</b>	
<b>Ending Balance</b>	<b>269,540</b>	<b>307,225</b>	<b>336,883</b>	<b>350,605</b>	<b>360,931</b>	

Cal Auto Fingerprint ID  
Fund 4600

CAL ID FINGERPRINT 4600 FUND		2013-14 BUDGET	2013-14 ACTUAL	2014-15 BUDGET	2014-15 ACTUAL	2015-16 BUDGET	2015-16 ACTUAL
<b>Beginning Balance</b>		210,707	-	138,891	-	202,714	0
<b>Revenue</b>							
CAL Auto Fingerprint ID Revenue		64,373	64,715	64,373	65,081	65,081	
Interest Revenue		1,474	1,180	1,474	937	1,100	
<b>TOTAL REVENUE</b>		276,554	276,665	204,738	204,909	66,181	
<b>Available Funds</b>		276,554	276,665	204,738	240,909	268,895	
<b>Expenditures</b>							
One Time:							
SHERIFFS OFFICE CORONERS CLEW SYSTEM		126,462	124,635	-	37,572	0	
<b>Total One Time Expenses</b>		126,462	124,635	-	37,572	0	
	<b>Ongoing Expenses:</b>						
	Administrative Time	408	408	408	408	408	
	Annual Maintenance Probations MorphoTrust	12,492	12,492	0	0	12,526	
	DDSI Mugshot Line	263	239	263	215	280	
	<b>Supplies:</b>						
	Sheriff Jail System	500	0	500	0	500	
	Mugshot project	1,000	0	1,000	0	1,000	
	<b>Total Ongoing Expenses</b>	14,663	13,140	2,171	623	14,714	
	<b>TOTAL EXPENDITURES</b>	141,125	137,775	2,171	38,195	14,714	
	<b>Ending Balance</b>	135,429	138,891	202,567	202,714	254,181	