

SPOTLIGHT ON OUR HOMELESS CRISIS

May 26, 2023

SUMMARY

The 2022-2023 Kings County Grand Jury (Grand Jury) acknowledges that the homelessness issue is overwhelming in many cities. To deal with such a vast problem, the 2022-2023 Grand Jury decided to cover just four of the major ongoing homeless projects in Hanford.

Through investigation the Grand Jury was made aware of a proposal for a navigation center submitted in 2018 (approximately) by the Hanford Police Department. The idea was to have a one-stop-shop navigation center that would provide a central location for the homeless to obtain resources and services. It was not to be a location where homeless individuals would sleep. There remains a need for a navigation center (a one-stop shop) in Hanford for the homeless.

Several agencies within Hanford, to include but not limited to police and Human Services, serve Kings County. Their efforts are inefficient due to a lack of a central location where homeless individuals and families can find needed services (navigation center).

The Hanford Police Department's Homeless Assistance Response Team (HART) which was established in 2020 to assist the homeless population, is a valuable part of our community. HART researched the well thought out proposal for a navigation center. Implementing this proposal is an essential first step in addressing our ongoing homeless crisis.

The South Hanford Courtyard Community project, a partnership between the Kings County Human Services Agency (KCHSA) and the Kings Gospel Mission (KGM), is not being occupied as of the date of this report. This affordable housing complex should be made an urgent priority.

Kings County Behavioral Health (KCBH) has received two grants to provide services to the homeless by deploying a mobile unit that will visit encampments and provide services to our children in their schools.

Kings Community Action Organization (KCAO) has a plan for a new food bank and a low barrier homeless shelter to serve Kings County. The Grand Jury would like to see this as a second step for our homeless community.

BACKGROUND

Homelessness is a very large, broad, and complex issue. It will not be solved easily. Johann Wolfgang von Goethe stated, *"It is not enough to take steps which may someday lead to a goal; each step must be itself a goal and a step likewise"*. It is important that the issue of homelessness be broken down into obtainable steps. Small steps, such as a navigation center, can be put into action showing results obtained by critical analysis from government and citizens alike. The way to build a community's trust in large projects such as a low barrier shelter (defined as: a housing-first, low-

barrier, temporary, service-enriched shelter focused on helping homeless individuals and families to quickly obtain permanent housing), is by doing a small navigation center (step one) well and showing that it is nothing to be feared. Permanent housing should be made a goal only after a person is shown to be mentally capable, drug free and demonstrates the responsibility to take care of said permanent housing.

The City of Hanford is the county seat and has the majority of resources available to the homeless community. It is where Health and Human Services, Behavioral Health, etc., have their offices. Resources for the homeless such as soup kitchens and other free-to-the-public services in Kings County can also be found in the Hanford area.

The Grand Jury sees the second step as a low barrier shelter where the homeless would be able to spend the night. This would also fulfill the needs of *Martin v. Boise* (2018). This was a decision by the U.S. Court of Appeals for the Ninth Circuit in response to a 2009 lawsuit by six homeless plaintiffs against the city of Boise, Idaho regarding the city's anti-camping ordinance. The ruling held that cities cannot enforce anti-camping ordinances if they do not have enough homeless shelter beds available for their homeless population.

Navigation Center

“A navigation center is typically described as a low barrier and high service environment for adults experiencing homelessness.” The Grand Jury proposes that the soon to be vacated Juvenile Hall building be used as a small navigation center (step one). It is an existing structure in the center of Hanford that is equipped with a kitchen, showers, laundry, and divided spaces (with charging ports) that could be easily converted to fit any current needs with minimal financial cost to taxpayers.

This area of the city already has many services and amenities nearby such as:

- KART transportation
- Mental Health Services (Kings View)
- Job Training – downtown Hanford
- Human Services – County Center
- Veterans Services – County Center
- Social Security – Downtown Hanford
- Library – Downtown Hanford
- Hospital – Campus Way
- Sheriff Department – County Center
- Urgent Care – Lacey and Campus Avenue
- Grocery Store – 12th and Lacey
- Fast Food – 12th and Lacey
- DMV, for Id's etc. – 11th and Hanford Armona
- Thrift Store – 11th and Railroad Tracks
- Possible Space for tents – 3rd and 11th
- Possible Space for tents – behind the old Juvenal Hall yard area
- Salvation Army – E. Ivy Street and North White

- Soup kitchen – N. Douty Street and East 11th

Starting out with and being successful with, a navigation center that handles the daily needs of local Hanford homeless, will earn the communities trust that perhaps a low barrier shelter down the road should not be feared as a second step in addressing our homeless issue. San Rafael California is an example of a successful effort completed by a similar city like Hanford in trying to combat the issues that come with homelessness.

HART

In 2020, officers of Hanford Police Department's HART which is part of the Hanford Police Department, researched the proposal to establish an accessible Homeless Resource Center (navigation center) in downtown Hanford. The proposed navigation center would have provided a central location for homeless to obtain resources and services such as Behavioral Health Services, medical care, and access to community partners, information on shelter and housing opportunities, etc., Homeless individuals could also take care of essential needs such as personal hygiene, laundry and be provided with a Wi-Fi connection to contact loved ones. This center would have the ability to collect data on the true scale of homeless persons and their needs in Kings County. This project had the support of Hanford City Council but was defeated when a group of business owners and some citizens objected. Not in my backyard (NIMBY) seems to be prevalent. HART's efforts and recommendations for a navigation center should be applauded. Currently the police are only able to ask the homeless to move on and do not have anywhere to take homeless persons who are staying in front of businesses or are on private property.

Grand Jury members took the opportunity to ride along with the two Hanford HART officers during the month of January 2023. The members learned and saw firsthand what the officers deal with each day. There are many encampments, single tents and motor homes being used by the homeless in our city streets and on private property. The HART members have great knowledge of where the homeless are staying, they have developed relationships with them and try to help them match their needs with available services.

Affordable Housing

KCHSA is working with KGM in a partnership to provide 24 small prefab two-bedroom one-bathroom houses called South Hanford Courtyard Community. This project was to be fully operational by June 30, 2021, but the actual groundbreaking took place in October of 2022 and was to be occupied starting in March of 2023. As of the date of this report, the project has not been completed nor are there any people residing there. The delays were due to unforeseen circumstances.

Mobil Crisis Units

The KCBH has recently applied for and received two grants.

- 1) (CHFFA) grant – California Health Facilities Financing Authority - which would fund a school and child welfare services mobile crisis support team.
- 2) (CCMU) grant – Crisis Care Mobil Unit Program - would fund the deployment of a mobile services unit in the community and would provide much needed services to our homeless population.

Low Barrier Shelter

KCAO has introduced a plan for a combined community food bank and a low barrier shelter in Armona or Hanford. The neighbors around the proposed Armona site have expressed concerns about the location so the Kings County Board of Supervisors has forgone that as a possible site.

KCAO would have a presence and be a valuable resource in the new navigation center with the goal of implementing their well thought out combined food bank/low barrier shelter as a second step in the near future.

METHODOLOGY

The Health and Human Services Director was interviewed on September 14, 2022, November 16, 2022, and April 12, 2023.

Members of the Behavioral Health Department were interviewed on November 7, 2022, and again on February 1, 2023.

The Grand Jury interviewed HART officers on November 9, 2022.

The Grand Jury interviewed the Superintendent of Hanford Elementary School District on December 19, 2022.

The Grand Jury interviewed the Director of Kings County Probation Department on January 18, 2023.

Members took the opportunity to ride along with Hanford's HART during the month of January 2023.

The Grand Jury interviewed the Director of KCAO on November 9, 2022, and January 25, 2023.

Homelessness Collaborative meetings were attended by members of the Grand Jury.

The soon to be old Juvenile Hall building was toured on January 10, 2023.

The Grand Jury took a tour of the soup kitchen located at The Episcopal Church of the Savior on February 2, 2023.

The Grand Jury met with a representative of the Kings-Tulare Homeless Alliance on March 17, 2023.

The Grand Jury gathered information from the 2020-2021 Grand Jury's prior report that covered a proposal by the HART officers for an accessible Homeless Resource Center.

DISCUSSION

The following are a few of the homeless projects that the Grand Jury chose to highlight and does not represent a complete list of projects that are ongoing throughout our County.

Navigation Center:

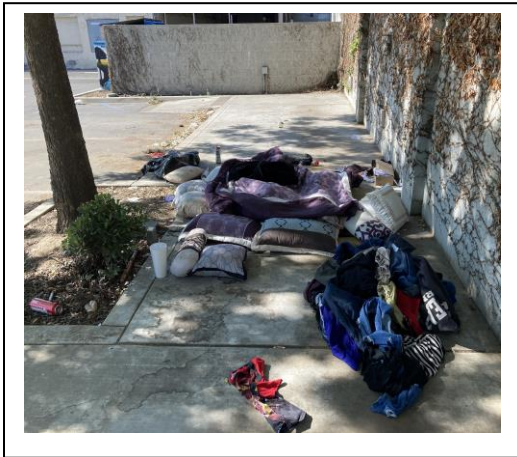
Officers from the HART team researched the proposal to establish an accessible Homeless Resource Center in downtown Hanford. Homeless persons would have access to resources and services from providers such as Behavioral Health, medical care, and community partners. The center was not proposed to be a shelter where homeless people would sleep.

Please see Exhibit A for the details of the HARTs proposed plan on page 11.

Nothing came of this idea even with the support of Hanford City Council, as some business owners and some residents had concerns about the project.

Grand Jury members went with HART officers on ride-a longs during the month of January 2023. The HART officers continue to take a proactive and problem-solving approach to working with the homeless and have a direct impact on the quality of life for Hanford's unhoused community, residents, and business owners.





Affordable Housing:

On December 21, 2021, the State of California Housing & Community Development awarded the County of Kings \$4,434,614 as part of a \$600 million program, to purchase and rehabilitate housing including hotels, motels, vacant apartment buildings and other properties and to convert them into permanent, long-term housing for people experiencing or at risk of experiencing homelessness. The projects also included new developments and manufactured home construction. KCHSA is working with KGM in a partnership to provide 24 small prefab two-bedroom one-bathroom houses called South Hanford Courtyard Community. This is a permanent affordable supportive housing development on four-acres located on 10th avenue just south of the Fairgrounds. This property is owned and operated by Kings Gospel Mission under a 55-year restrictive covenant.

Kings County through the KCHSA was to purchase 24 “affordable housing units” in December of 2020. Four of the units were to be for possible disabled clients. The total units have sense been decreased to 20 units. The units were to be 50% operational no later than March 30, 2021, and fully operational no later than June 30, 2021. The community was to be setup in a courtyard configuration to encourage self-policing, peer-support activities, and create a community setting. There were to be offices and a common area clubhouse located in the center to encourage all inhabitants to participate in the community. Each structure would be fully furnished with standard appliances, beds, dressers, a table, and a couch. Each house will have a back patio with space for a small back yard. A food court

has been suggested that is meant to provide healthy food options for a low price. KGM will own and operate the premises and the referrals will come from KCHSA.



Behavioral Health:

Behavioral Health has recently filed for two mobile crisis grants. The following was provided by Kings County Behavioral Health.

- 1) *School and Child Welfare Services Mobile Crisis Support Team (CHFFA Grant):*
The contract for the Kings County Behavioral Health children's full-service Partnership (FSP) program to expand to host a Mobile Crisis Support Team (MCST) that will respond specifically to children and youth in crisis at schools and at Child Welfare Services (CWS) Monday through Friday during school and CWS hours has been drafted for fiscal year 2023/2024 and is with our legal counsel for review. Once the contract is executed on July 1, 2023, the vendor, Aspiranet, will go into a start-up period to add the team which it is anticipated will be done and services started by September 2023.

- 2) *Community-wide mobile Crisis Planning Grant (CCMU):* *the planning process began February 9, 2023, through the convening of a Stakeholder Group to advise and steer the planning efforts. From there, an assessment design was developed to include survey tools, focus groups guides, and key information interview questionnaires. The first focus group occurring on Wednesday April 19, 2023, with the Avenal Family Engagement Center and Avenal school representatives. Additional focus groups, key informant interviews, and surveys will be completed through the April 19, 2023, in Spanish and English online for all to share as broadly as possible throughout the County of Kings to try to garner the voice of the community in relation to their crisis experiences if applicable and their perspectives of mobile crisis services. Once the surveys, focus groups, and interviews are closed (May 10, 2023), the results will be used to create an Action Plan by June 30, 2023, which the Grantor requires for which Kings County Behavioral Health will then transition into the development phase of developing a Request for Proposal (RFP) for community-wide mobile crisis services and a grant to deploy a community-wide mobile crisis vehicle to the homeless community.*

This mobile unit would bring much needed services to the homeless on the street and in homeless camps. The exact format is still being worked out.

KCAO Kings County Action Organization:

It was brought to the Grand Jury's attention during a Homeless Collaborative meeting that there is an idea for a low barrier shelter being discussed (step two). We interviewed the Director of the Homeless Collaborative and the Director of KCAO to find out about his proposal. KCAO owns five acres of land in Armona where they were planning to put a new, large Food Bank. This idea has expanded to include:

- 65,000 square foot warehouse for a Food Bank-cold and dry food, a centralized kitchen, office space, and general storage space.
- 15,000 square feet for a Housing Navigation Center, access to case management, primary medical care, and behavioral health care.
- Low Barrier Shelter would have between 150-200 beds, showers, restrooms, dining area, laundry, mail/phone services, and kennels.

A job training/experience program would be established to provide experience in warehousing, maintenance, kitchen support, landscaping, etc. Working would not be a requirement for staying at the shelter but would be encouraged. Security would also be on site.

The joint use of such a facility would centralize services, staff, and support operations for the homeless. The belief is that the joint use of such a facility would also attract public and private funding for construction and operation. The estimated cost of developing the site and building would be between \$13 million and \$16 million. \$1,400,000 has been secured through a grant from the State for the food bank expansion. The annual cost to operate the facility is estimated to be \$1,200,000. Current funding from state and federal agencies will contribute to the operating costs and additional funds from State grants will be sought for the shelter/housing navigation services. A joint power agreement (JPA) between local cities and Kings County will be sought to fund a portion of the operating costs on a cost allocation basis.

FINDINGS

F1. There is a great need for a navigation center in Hanford.

F2. The South Hanford Courtyard Community project is not complete or being occupied as of the date of this report.

F3. The Behavioral Health grants have been awarded but have yet to be implemented.

F4. There is a need in our community for a low barrier shelter in Kings County.

RECOMMENDATIONS

- R1. Use part or all of the soon to be vacated juvenile hall building for a temporary navigation center (first step).
- R2. Make the South Hanford Courtyard Community project an imminent priority.
- R3. Behavioral Health should follow through as soon as possible with the implementation of their mobile unit programs.
- R4. Continue to look for land that is appropriate for a low barrier shelter. Institute the KCAO plan for such a low barrier shelter soon.

REQUIRED RESPONSES

California Penal Code § 933 (c), provides in part: “No later than 90 days after the Grand Jury Submits a final report on the operations of any public agency subject to its reviewing authority, the governing body of the public agency shall comment to the presiding judge of the superior court on the findings and recommendations pertaining to matters under the control of the governing body, and every elected county officer or agency head for which the Grand Jury had responsibility pursuant to Section 914.1 shall comment within 60 days to the presiding judge of the superior court...”

Hanford City Council
319 N. Douty Street
Hanford, Ca 93230

Kings County Board of Supervisors
1400 West Lacey Boulevard
Hanford, Ca 93230

INVITED RESPONSES

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Parker Sever
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Human Services Agency of Kings County
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Kings County Behavioral Health
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SEND FINAL REPORT RESPONSES TO:

Original to:
Michael Reinhart, Presiding Judge
c/o Shane Burns, Advising Judge
Kings County Superior Court
1640 Kings Court Drive
Hanford, CA 93230

Copy to:
Kings County Grand Jury
P. O. Box 1562
Hanford, Ca 93232

Exhibit A

Researched and provided by the Hanford Police Department

Homeless Service Center proposed by the Homeless Assistance Resource Team

Purpose: Develop a model of care that centers around a centralized location for the delivery of services for the homeless population. Services would address not only the basic needs of the clients, but also holistic treatment and employment.

Overarching Goals:

Phase I will focus on the following needs: rapport building (enhancing trust of service acceptance/compliance), providing ability for clean clothes and bathing, medical treatment, mental health and substance use treatment, mail, lockers for secure storage of personal belongings, work crew opportunities, employability training, benefit activation, and case management.

Phase II will focus on the continuation of Phase I as well as emergency temporary sheltering of those clients who require such a service.

Desired Outcomes: Kings County community residents who are clean and groomed, engaged in a purposeful routine, treated for any ailing conditions, and who are employable and able to be housed. By being presentable, stabilized behaviorally, and carrying less in carts/bags, they will have dignity restored.

The outcome will be less recidivism in the hospitals and jails, less police action required for this population, less crisis and urgent care services, and less incidents of community/business fears and destruction.

We recognize that the homeless population is not easy to define, and that each homeless person possesses unique circumstances and characteristics; however, for the purposes of developing the model of care, we have identified the following categories of homeless:

Group A

1. At-risk: this is the population that is on the cusp of homelessness.

Requires services to restore or improve their life quality and ensure that they remain housed, treated, and in compliance with their case plan.

Such services could include:

- Utilities and rental assistance – Priority is housing stabilization. The Housing Navigator would work with the client to establish stable housing.*
- Case management* - Assessment of needs to support the person and/or family. This could include benefit eligibility and activation (SSI, SSDI, CalWorks, etc.), employability training, employment and educational assistance as well as clothing and housing necessities. If this is a family*

with children, connecting the children with age-appropriate educational support through tutoring or developmental programs (as available through First 5 Family Resource Centers).

- *• Mental health and/or substance use disorder treatment – Assessment of mental health status and medication stabilization for any mental health diagnosis and psychotropic evaluation needs. This would include ongoing counseling and medication. This could also include medication assisted treatment, withdrawal management, residential treatment, or outpatient based services.*
- *• Medical treatment – Referring and/or providing complete physical exams including vision and dental with routine follow up. This would include medication adherence monitoring to ensure appropriate care.*
- *• Transportation – This is to support all activities listed above so as to support the person and/or family to stable housing and employment where the person/family is able to self- sustain. This would be done through vouchers or the personal vehicle of the person/family which may need a smog check, maintenance or other support measures to keep the automobile operating.*
- *• Pet support – Provide access to food, shelter, care and treatment of pets as these animals tend to be significantly important to the person and/or family.*
- *• Café work crews*

2. Newly homeless: this is the population that entered the state of homelessness within the last 6 months.

Requires services to restore and improve previous quality of life.

Such services could include:

- *• Housing – Priority is accessing housing with the goal of housing stabilization. Rapid Re-Housing program for those who qualify, shelter for those who qualify.*
- *• Case management – Assessment of needs to support the person and/or family as they transition from homelessness to stable housing and employment. This could include eligibility and benefit activation (SSI, SSDI, CalWorks, etc.), employability training, employment and educational assistance as well as clothing and housing necessities. If this is a family with children, connecting the children with age-appropriate educational support through tutoring or developmental programs (as available through First 5 Family Resource Centers).*
- *• Mental health and/or substance use disorder treatment – Assessment of mental health status and medication stabilization for any mental health diagnosis and psychotropic evaluation needs. This would include ongoing counseling and medication. This could also include medication assisted treatment, withdrawal management, residential treatment, or outpatient based services.*
- *• Medical treatment – Referring and/or providing complete physical exams including vision and dental with routine follow up. This would include medication adherence monitoring to ensure appropriate care and care coordination and care coordination.*
- *• Transportation – This is to support all activities listed above so as to support the person and/or family to stable housing and employment where the person/family is able to self- sustain. This would be done through vouchers or the personal vehicle of the person/family which may need a smog check, maintenance or other support measures to keep the automobile operating.*
- *• Pet support – Provide access to food, shelter, care and treatment of pets as these animals tend to be significantly important to the person and/or family.*
- *• Café work crews*

3. Homeless who are seeking/accepting: Those who are homeless longer than 6 months, who are open and willing to receive services.

Requires services to restore and improve their previous quality of life.

Such services could include:

- *• Housing – Priority is getting this person to accept housing since this person is less likely to want to live in housing. The Housing Navigator would work to get this person into shelter for those who qualify, and then move toward permanent supportive housing.*
- *• Case management – Assessment of needs to support this person as they transition from homeless to housing with the potential for employment and/or disability. Highest priority would be on benefit eligibility and activation (SSI, SSDI, CalWorks, etc.), working with the Public Guardian, and stabilization of housing. This may include employability training, employment and education assistance as well as clothing and housing necessities. Rapport building is important for this population due to length of time homeless.*
- *• Mental health and/or substance use disorder treatment – Assessment of mental health status and medication stabilization for any mental health diagnosis and psychotropic evaluation needs. This would include ongoing counseling and medication. This could also include medication assisted treatment, withdrawal management, residential treatment, or outpatient based services.*
- *• Medical treatment – Referring and/or providing complete physical exams including vision and dental with routine follow up. This would include medication adherence monitoring to ensure appropriate care and care coordination and care coordination.*
- *Transportation – This is to support all activities listed above so as to support the person to stable housing and employment where the person is able to self-sustain.*

Pet support – provide access to food, shelter, care and treatment of pets as these animals tend to be significantly important to the person.

- *Café or general work crews*

Group B

Severely mentally ill and/or substance using: those that are so ill that they require extreme interventions.

Requires services to treat severe illness, could be inclusive of Conservatorship, Board and Care placement and similar services.

- *• Mental health and/or substance use disorder treatment – Priority is to get this person into care and on appropriate medications. Assessment of mental health status and medication stabilization for any mental health diagnosis and psychotropic evaluation needs. This would include ongoing counseling and medication. This could also include medication assisted treatment, withdrawal management, residential treatment, or outpatient based services.*
- *• Housing – Priority is getting this person to accept housing since this person is less likely to want to live in housing. The Housing Navigator would work to get this person into shelter for those who qualify, and then move toward permanent supportive housing.*

- *Case management – Assessment of needs to support this person as they transition from homeless to housing with the potential for employment and/or disability. Highest priority would be on benefit eligibility and activation (SSI, SSDI), working with the Public Guardian, and stabilization of housing. This may include connecting this person with relatives/friends who could also provide support as this person transitions to their optimal state of wellness.*
- *Medical treatment – Referring and/or providing complete physical exams including vision and dental with routine follow up. This would include medication adherence monitoring to ensure appropriate care and care coordination and care coordination.*
- *Transportation – This is to support all activities listed above so as to support the person to stable housing and optimal state of wellness.*
- *Pet support – Provide access to food, shelter, care and treatment of pets as these animals tend to be significantly important to the person.*

Medically fragile: those who have an impairing medical condition that requires extreme intervention.

- *Medical treatment – Referring and/or providing complete physical exams including vision and dental with routine follow up and care coordination. This would include medication adherence monitoring to ensure appropriate care, and may include specialty care depending on the complex chronic illnesses.*
- *Housing – Priority is getting this person to accept housing since this person is less likely to want to live in housing. The Housing Navigator would work to get this person into shelter for those who qualify, and then move toward permanent supportive housing.*
- *Case management – Assessment of needs to support this person as they transition from homeless to housing with the potential for employment and/or disability. Highest priority would be on benefit eligibility and activation (SSI, SSDI), working with the Public Guardian, and stabilization of housing.*
- *Mental Health and/or substance use disorder treatment – Assessment of mental health status and medication stabilization for any mental health diagnosis or substance use disorder treatment.*
- *Transportation – This is to support all activities listed above so as to support the person to stable housing and optimal state of wellness.*
- *Pet support – Provide access to food, shelter, care and treatment of pets as these animals tend to be significantly important to the person.*

Group C

Homeless who are resistant to services and interventions: those who have no desire to alter their living circumstances.

Requires outreach services to improve the safety and health of their situation without forcing or requiring the need for clients to seek employment/shelter/ or treatment.

Such services could include roving case management, delivery of basic resources where the client is. Attempting to build rapport for increased likelihood of service acceptance and usage.

- *Case management – Priority is to connect with services while supporting the person in the field, inclusive of benefit eligibility and activation.*

- *Medical - Priority is to maintain optimal health status. This would include medical screening and triage, provision of immunizations, and medication management.*
- *Mental Health – Assessment of mental health status and medication stabilization for any mental health diagnosis.*
- *General work crew – This could be a viable option for the clean-up work crews, would provide rapport building, client buy-in, and stipends for necessities.*

**Case management is a comprehensive approach to identifying the needs of the client through an assessment of the medical/mental conditions; physical needs such as food and clothing; social/emotional status; housing/physical environment; familial/social support systems; training needs for community living; and education/vocational needs. This includes the development of a comprehensive individual service plan, which include the nature, frequency, and duration of services and assistance required to meet the identified needs, and specific strategies to achieve the client outcomes. Implementation of the service plan will include arranging appointments and/or transportation to the medical/mental, social, educational and other services; and crisis assistance planning for situations requiring immediate attention or resolution.*

Although the above represent the general Model of initial treatment and case plan design, each case would be evaluated on an individual basis. It is further expected that clients may move between the various categories as their conditions or circumstances may change.

Proposed Services at the Homeless Service Center

- *Syringe Exchange Program – Ongoing with supplies from Kings County Health Department (KCHD). Need storage space for supplies.*
- *Immunizations done through KCHD. One time/month. Need a room with chairs or an exam room.*
- *HIV testing – ongoing with rapid tests so immediate results and referral to CARE Program for specialty case management, and to Dr. Wong for medical care. Need a room with chairs or exam room.*
- *STI diagnosis and treatment – Ongoing if working under an MOU with KCHD. Nurse could follow standardized procedures. Supplies and medications to be provided by KCHD. This is particularly important due to the high number of STIs, in particular chlamydia, gonorrhea and syphilis among meth users. Need an exam room.*
- *Outpatient primary care – contracted with Adventist Health. Would need two exam rooms to maximize the efficiency of the physician while on site. The exam rooms would need to have sinks with running water, exam table, and basic equipment to take vital signs and point of care waived testing. Dental – all-in-one chair. Disposable equipment so as to not need an autoclave. The instruments could be supplied by the contracted dentist. Vision – basic equipment to provide basic exams.*
- *Mental health/substance use disorder treatment – available daily. Counseling rooms needed.*
- *Eligibility worker and housing navigator – need counseling room*
- *Veteran’s services/ public guardian – need counseling room*
- *Legal services – need counseling room*
- *Court services/restorative justice – need classroom*

- *Life skills training, employment training, vocational training – need classroom or computer lab*
- *Education/GED – work with Hanford Adult School – need classroom or computer lab*

Space Considerations

Computer Lab – Need computers, desks, and chairs for 4-5 computers, and internet access

Food Pantry – Need shelving for storage of food as determined through a consult with dietitian (Dietary Directions – Fresno) on which basic foods for living on the street and provided through the Community Food Bank

Clothing Shop – Need racks for hang up clothes, and shelves for shoes and folded clothing

Housing start up kits – Need assembly room with a large table plus large shelves for storage of the kits

Laundry – Need 2 washers and 2 dryers plus a counter for folding clothes.

Showers – Need 3 each men’s and women’s shower plus one handicap accessible; wall mounted soap/shampoo dispensers; storage space for supplies, towels and washcloths

Barbershop/hairdresser space – Need chair that raises and lowers located near the showers

2 Exam Rooms with sinks and running water – Need exam tables and equipment; supplies storage

1 Dental Operatory with a sink and running water – Need dental chair and supplies storage

4 Counseling Rooms – Need comfortable seating with tables and chairs, computers and telephone with Cat 6 lines.

Storage for medical supplies, syringe exchange program supplies, HIV testing supplies.

Storage for laundry and shower supplies

Dining Room with Kitchen and counter for beverages (this would double as the common room). Need table and chairs, storage for supplies (will need to work with the Soup Kitchen to establish detailed needs). Need storage for supplies such as jigsaw puzzles, games etc. Need a wall – mounted television.

Classroom – Need tables and chairs to accommodate 25 people and have the ability to be set up in either rectangle or classroom style. If possible, have the room was equipped with a computer and projector or large screen TV for presentations, and a conference line.

Administrative space – Need office space for Coordinator, case managers, program manager; security office including desk, chair, computer, and a locked file room with locking cabinets. This area needs to be secured during non-business hours.

Personal storage space – Need warehouse-type space with individual lockable space, perhaps a covered area outside to cut down on odors and pests.

Pet Kennels – Need 8 individual spaces for pets.